

FCC Consumer Advisory Committee (CAC-10)

**Agenda for Final Meeting
Via Video Conference**

September 25, 2020

I. Introduction 10:30 am – 11:10 am

A. Introduction and Agenda

Scott Marshall, Designated Federal Officer, Consumer Advisory Committee
Steve Pociask, Chairman, Consumer Advisory Committee

B. Roll Call

Steve Pociask, Chairman, Consumer Advisory Committee
Debra Berlyn, Vice-Chairman, Consumer Advisory Committee

C. Welcome and Overview

Ajit Pai, Chairman, FCC

Brendan Carr, Commissioner, FCC

Short Break 11:10 am – 11:15 am

II: FCC Staff Presentations and Updates

Panel A: Addressing COVID-19 Challenges 11:15 am – 11:40 am

- Accessibility During the Pandemic (*Diane Burstein, Deputy Chief, CGB*)
- COVID-19 Scam Alerts and Updated Consumer Guides (*Ed Bartholme, Assoc. Chief, CGB*)
- Update on Telehealth Initiatives (*Hayley Steffen, Attorney-Advisor, Telecommunications Access Policy Division, WCB*)
- Q&A: *Committee Members*

Panel B: Combatting Robocalls

11:40 am – 12:05 pm

- Call Blocking Report and Order (*Jerusha Burnett, Attorney-Advisor, Consumer Policy Division, CGB*)
- Call Blocking Tools Report (*Mika Savir, Attorney-Advisor, Consumer Policy Division, CGB*)
- Hospital Robocalls Protection Group (*Donna Cyrus, Designated Federal Officer, CGB*)
- Q&A: *Committee Members*

Lunch Break

12:05 pm – 12:40 pm

Panel C: Advancing Emergency Response Capabilities

12:40 pm – 1:00 pm

- PSAPs' Real-Time Text Capacity (*Suzy Singleton, Chief, Disability Rights Ofc., CGB*)
- National Suicide and Mental Health Lifeline (*Jesse Goodwin, Attorney-Advisor, Competition Policy Division, WCB*)
- Q&A: *Committee Members*

Panel D: Promoting 21st Century Technologies and Services

1:00 pm – 1:25 pm

- Spectrum and Infrastructure Policies to Accelerate Access to Spectrum and 5G Deployment (*Susan Mort, Legal and Policy Advisor, WTB*)
- Rural Digital Opportunity Fund and 5G Fund for Rural America (*Audra Hale-Maddox, Chief of Staff, Rural Broadband Auctions Task Force, OEA*)
- Q&A: *Committee Members*

Short Break

1:25 pm – 1:30 pm

III. Committee Members Discussion and Questions from the Public

1:30 pm – 2:00 pm

Steve Pociask, Chairman, Consumer Advisory Committee, Moderator
Debra Berlyn, Vice-Chairman, Consumer Advisory Committee, Co-Moderator

IV. Farewell and Appreciation

2:00 pm

Scott Marshall, Designated Federal Officer, Consumer Advisory Committee, CGB

VI. Adjournment