**Approved by OMB**

**3060-1122**

**Expires: March 31, 2021**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

1. **Filing Information**
2. **Name of State or Jurisdiction**

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| --- |
| **State or Jurisdiction** |
| State of Oklahoma  |

1. **Name, Title and Organization of Individual Filing Report**

|  |  |  |
| --- | --- | --- |
| **Name** | **Title** | **Organization** |
| Lance Terry  | State 9-1-1 Coordinator  | Oklahoma Emergency Management / Oklahoma 9-1-1 Management Authority |

1. **Overview of State or Jurisdiction 911 System**
2. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2017:**

|  |  |
| --- | --- |
| **PSAP Type[[1]](#footnote-1)** | **Total** |
| Primary | 135 |
| Secondary | Unknown |
| **Total** |  |

1. **Please provide the total number of active telecommunicators[[2]](#footnote-2) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2017:**

|  |  |
| --- | --- |
| **Number of Active Telecommunicators** | **Total** |
| Full-Time | Unknown |
| Part-time | Unknown |

1. **For the annual period ending December 31, 2017, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

|  |  |
| --- | --- |
| **Amount****($)** | 70,000,000 |

**3a. If an amount cannot be provided, please explain why.**

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| This is an estimate based on reported data from July 1st 2016 to June 30th, 2017. This was our first report required by the State. We received 126 of the 135 PSAP reports however those received cover 97% of the population. Adjustments are being made to the reporting mechanism and plan to improve our data collection. The below call statistics under “4” are based on July 1, 2016 to June 30, 2017 and also 97% of the population.  |

1. **Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2017 to December 31, 2017.**

|  |  |
| --- | --- |
| **Type of Service** | **Total 911 Calls** |
| Wireline | 925,943 |
| Wireless  | 2,092,388 |
| VoIP | 42,628 |
| Other | 141,546 |
| **Total** | 3,202,505 |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**
2. **Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*
* Yes ………………….. [x]
* No ………………..….. [ ]

**1a. If YES, provide a citation to the legal authority for such a mechanism.**

|  |
| --- |
| Oklahoma Statute (Wireline) §63-2812 et seq and (Wireless) §63-2861 et seq. The 9-1-1 Management Authority’s members, powers and duties are outlined in §63-2863 and §63-2864. |

**1b. If YES, during the annual period January 1, 2017 to December 31, 2017, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

|  |
| --- |
| No |

1. **Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees?** *Check one*.
* The State collects the fees ………………………………….. [ ]
* A Local Authority collects the fees ……………………….. [ ]
* A hybrid approach where two or more governing bodies

 (*e.g.*, state and local authority) collect the fees …………….. [x]

1. **Describe how the funds collected are made available to localities.**

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| Local agencies (municipal or county) call for an election that allows for a 911 fee of up to 15% of the base landline tariff. This is collected at the local level. The State accesses a .75 fee for wireless, prepaid and VoIP. One percent of the .75 cents is retained by the wireless and VoIP vendor and three percent is retained by the prepaid vendor. The Oklahoma Tax Commission retains 1% for administration and distribution costs and Oklahoma Emergency Management retains .05 cents to run the Oklahoma 911 Coordinators office. The net of .67 to .685 cents is then distributed based on population estimates to the local PSAP that meets the requirements of State Statute listed above.  |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

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| 1. **Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.**
 |
| **Jurisdiction** | **Authority to Approve** **Expenditure of Funds*****(Check one)*** |
| **Yes** | **No** |
| State | **[x]**  | **[ ]**  |
| Local (*e.g.*, county, city, municipality) | **[x]**  | **[ ]**  |
| **1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)** |
| The State oversees the Wireless fee collection.. Reports, audits and standards are listed in State Statute §63-2864.4 that gives the 9-1-1 Management Authority the duty to ensure funds are spent in compliance with Statute. Also §63-2868 outlines what an agency can use the wireless fee for. Local 911 oversite is mandated by statute (63-2814) to oversee Wireline 911 fee collection.  |

1. **Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**
* Yes ………………….. [x]
* No ………………..….. **[ ]**

**2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| Wireless; Oklahoma Statute §63-2868 et seq: Wireline; Oklahoma Statute §63-2814 et seq |

**2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**
2. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| Both Wireline and Wireless fees can be used for services, equipment and operations of the 9-1-1 Emergency Telephone System. The fee can be used for equipment and services needed to connect the voice call to the 911 center and provide accurate location data to the Emergency Telecommunicator. This includes connections fees, trunk lines, 911 equipment, GIS services, etc. The fee can also be used for operations of the 9-1-1 Emergency Telephone system which can include ancillary systems to manage the emergency telephone call and also the salary and benefits of the 9-1-1 call takers, technical or administrative staff. A Public Safety Answering Point must meet 4 Statutory requirements in order to receive wireless funding (§63-2864.4). They include; providing Phase II wireless services; meet NENA standards for call taking and caller location services; comply with reports and audits; comply with the requirements of the 9-1-1 Management Authority Act or procedures established by the Authority. |

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| 1. **Please identify the allowed uses of the collected funds. *Check all that apply*.**
 |
| **Type of Cost** | **Yes** | **No** |
| **Operating Costs** | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of building/facility | **[x]**  | **[ ]**  |
| **Personnel Costs** | Telecommunicators’ Salaries | **[x]**  | **[ ]**  |
| Training of Telecommunicators | **[x]**  | **[ ]**  |
| **Administrative Costs** | Program Administration | **[x]**  | **[ ]**  |
| Travel Expenses | **[x]**  | **[ ]**  |
| **Dispatch Costs** | Reimbursement to other law enforcement entities providing dispatch | **[ ]**  | **[x]**  |
| Lease, purchase, maintenance of Radio Dispatch Networks | **[ ]**  | **[x]**  |
| **Grant Programs** |  | **[x]** **If YES, see 2a.** | **[ ]**  |
| **2a. During the annual period ending December 31, 2017, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.** |
| The State 9-1-1 Management Authority FY2018 budget included an allocation for a State 911 grant program. The allocation was $1,233,346.. However, over the course of this budget year the Authority did not launch the grant program.. This allocation has been rolled over to FY2019 where $3,350,000 has been allocated for a State Grant program.. The State Grant program is a duty of the 9-1-1 Management Authority that is outlined in State Statute §63-2864.2.  |

1. **Description of 911/E911 Fees Collected**

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| 1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.**
 |
| **Service Type** | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance****(*e.g.*, state, county, local authority, or a combination)** |
| Wireline | Up to 15% of the base tariff rate | County or local municipality |
| Wireless | .75 per device per month | State |
| Prepaid Wireless | .75 per device per month | State |
| Voice Over Internet Protocol (VoIP) | .75 Per connection per month | State |
| Other |  |  |

1. **For the annual period ending December 31, 2017, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

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| --- | --- |
| **Service Type** | **Total Amount Collected ($)** |
| Wireline | 10,433,615.74 |
| Wireless | 24,553,359.56 |
| Prepaid Wireless | Included in wireless |
| Voice Over Internet Protocol (VoIP) | Included in wireless |
| Other |  |
| **Total** | 34,986,975.30 |

**2a. If an amount cannot be provided, please explain why.**

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| Wireless fee collection is for the requested period of January 1 to December 31, 2017Wireline is for July 1, 2016 to June 30th, 2017 and based on approximately 90% of the PSAPS reporting.  |

1. **Please identify any other sources of 911/E911 funding.**

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| Local agencies have gotten creative and funding sources are coming from multiple local sources. The main source is from local government general fund accounts. However, we have heard of dedicated sales tax, ad valorem, water bill, etc. used to fund 911 in the State.  |

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **For the annual period ending December 31, 2017, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.*
 | **[ ]**  | **[x]**  |
| **4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** |
|  |

|  |  |
| --- | --- |
| 1. **Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.**
 | **Percent** |
| State 911 Fees | 100 |
| Local 911 Fees | 100 |
| General Fund - State | 0 |
| General Fund - County | unknown |
| Federal Grants | 0 |
| State Grants | unknown |

1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2017, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism?** *Check one*.
 | **[x]**  | **[ ]**  |
| **1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.** |
| **Amount of Funds ($)** | **Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911?** *Check one.*
 | **[x]**  | **[ ]**  |
| **1a.** **If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017.** *(Enter “None” if no actions were taken.)* |
| The State 9-1-1 Management Authority mandates a report from local agencies on all revenue and expenditures related to the operations of the Emergency 911 center. The Authority also has the ability to audit any agency that does not comply with required reports and also escrow wireless funding until the agency falls into compliance.  |

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.*
 | **[x]**  | **[ ]**  |
| **2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017.** *(Enter “None” if no actions were taken.)* |
| We have the authority within State Statute §63-2864.8, however a process has not been established. |

1. **Description of Next Generation 911 Services and Expenditures**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes?** *Check one.*
 | **[x]**  | **[ ]**  |
| **1a. If YES, in the space below, please cite any specific legal authority:** |
| State Statute §63-2864.4.b and §63-2864.9 |

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2017, has your state or jurisdiction expended funds on Next Generation 911 programs?** *Check one.*
 | **[ ]**  | **[x]**  |
| **2a. If YES, in the space below, please enter the dollar amount that has been expended.** |
| **Amount****($)** |  |

|  |
| --- |
| 1. **For the annual period ending December 31, 2017, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.**
 |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** |
| **Yes** | **No** |
| 1. A single, state-wide ESInet
 | **[ ]**  | **[x]**  |  | **[ ]**  | **[ ]**  |
| 1. Local (*e.g.*, county) ESInet
 | **[ ]**  | **[x]**  |  | **[ ]**  | **[ ]**  |
| 1. Regional ESInets
 | **[ ]**  | **[x]**  | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] | **[ ]**  | **[ ]**  |
| Name of Regional ESInet: |  | **[ ]**  | **[ ]**  |
| Name of Regional ESInet: |  | **[ ]**  | **[ ]**  |

1. **Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2017.**

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| The State 9-1-1 Management Authority is working on NexGen 9-1-1 feasibility for the State of Oklahoma. During this reporting period the State 9-1-1 Management Authoirty established a Technical committee to lead the discussions. Initial work was conducted to write a scope of work for a feasibility study.  |

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| --- | --- |
| **Question** | **Total PSAPs****Accepting Texts** |
| 1. **During the annual period ending December 31, 2017, how many PSAPs within your state implemented text-to-911 and are accepting texts?**
 | Unknown  |
| **Question** | **Estimated Number of PSAPs****that will Become Text Capable** |
| 1. **In the next annual period ending December 31, 2018, how many PSAPs do you anticipate will become text capable?**
 | Unknown |

1. **Description of Cybersecurity Expenditures**

|  |  |  |
| --- | --- | --- |
| **Question** | **Check the appropriate box** | **If Yes,****Amount Expended ($)** |
| 1. **During the annual period ending December 31, 2017, did your state expend funds on cybersecurity programs for PSAPs?**
 | Yes[ ]  | No**[x]**  |  |

|  |  |
| --- | --- |
| **Question** | **Total PSAPs** |
| 1. **During the annual period ending December 31, 2017, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?**
 | Unknown |

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Unknown** |
| 1. **Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?**
 | **[ ]**  | **[ ]**  | **[x]**  |

1. **Measuring Effective Utilization of 911/E911 Fees**
2. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

|  |
| --- |
| The State of Oklahoma 9-1-1 Coordinators office is about a year old. We continue to gather information from local agencies about the needs of 9-1-1. There are 5 counties that currently do not offer E911 in the State. We are diligently working to raise the level of 911 service across the entire State. We are also putting effort into collaboration with local and State agencies that have similar goals. The State Geographical Information Council is one partner that helped the State 9-1-1 Management Authority finalize a NG911 GIS standard that was adopted in May of 2018. The Oklahoma 9-1-1 Coordinators office and the Authority understand that we must provide direction and oversite to local agencies in order to streamline operations and ultimately provide better public safety service to the State. The Oklahoma 9-1-1 PSAP registration form is attached. This report contains a lot of data and are looking to improve this report for FY2019. I an effort to improve this report and overall compliance the FY2019 budget includes a new Grant and Compliance Officer. We understand that we need to dedicate resources to ensuring local agencies are in compliance with State and Federal requirements and feel this new position will be step toward better reporting.  |

1. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Aug. 8, 2017, at 167, available at <https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/standards/NENA-ADM-000.21-2017_FINAL_2.pdf>. [↑](#footnote-ref-1)
2. A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* *Master Glossary* at 196. [↑](#footnote-ref-2)