**Approved by OMB**

**3060-1122**

**Expires: March 31, 2021**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

1. **Filing Information**
2. **Name of State or Jurisdiction**

|  |
| --- |
| **State or Jurisdiction** |
| Washoe County, Nevada |

1. **Name, Title and Organization of Individual Filing Report**

|  |  |  |
| --- | --- | --- |
| **Name** | **Title** | **Organization** |
| Sara DeLozier | Administrative Assistant II | Washoe County, NevadaTechnology Services Dept.  |

1. **Overview of State or Jurisdiction 911 System**
2. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2017:**

|  |  |
| --- | --- |
| **PSAP Type[[1]](#footnote-1)** | **Total** |
| Primary | 3 |
| Secondary | 0 |
| **Total** | 3 |

1. **Please provide the total number of active telecommunicators[[2]](#footnote-2) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2017:**

|  |  |
| --- | --- |
| **Number of Active Telecommunicators** | **Total** |
| Full-Time | 0 |
| Part-time | 0 |

1. **For the annual period ending December 31, 2017, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

|  |  |
| --- | --- |
| **Amount****($)** | Washoe County Dispatch Approximately $3,515,000~~~City of Sparks Dispatch Approximately $1,900,000~~~City of Reno Dispatch Approximately $6,400,000**Combined Dispatch Budgets: $11,815,000** **911 Surcharge Budget: $1,899,608****Total: $13,714,608** |

**3a. If an amount cannot be provided, please explain why.**

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1. **Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2017 to December 31, 2017.**

|  |  |
| --- | --- |
| **Type of Service** | **Total 911 Calls** |
| Wireline | 60,562 |
| Wireless  | 289,798 |
| VoIP | 4,090 |
| Other and NRF | 43,513 |
| **Total** | 397,963 |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**
2. **Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*

* Yes ………………….. [x]
* No ………………..….. [ ]

**1a. If YES, provide a citation to the legal authority for such a mechanism.**

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|  |

**1b. If YES, during the annual period January 1, 2017 to December 31, 2017, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

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| YesThe 2017 Nevada State Legislature enacted SB176 increasing the maximum surcharge from $0.25 per line/$2.50 per trunk to $1.00 per line/$10.00 per trunk. The permissible uses for the surcharge was expanded to include the purchase and maintenance of portable event recording devices and vehicular recording devices.Within the reporting period, the Washoe County Commission adopted Ordinance 1601 (effective October 20, 2017) reflecting SB176’s changes. In the 2018 reporting period, the County Commission increased the surcharge from $0.25 per line/$2.50 per trunk to $0.85 per line/$8.50 per trunk. |

1. **Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees?** *Check one*.
* The State collects the fees ………………………………….. [ ]
* A Local Authority collects the fees ……………………….. [x]
* A hybrid approach where two or more governing bodies

 (*e.g.*, state and local authority) collect the fees …………….. [ ]

1. **Describe how the funds collected are made available to localities.**

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| Washoe County qualifies as a County population between 100,000-700,000 and complies with NRS 244A.7643-7646 inclusive.NRS 244A.7643  Surcharge: Imposition; master plan required in certain counties; amount; collection; penalties for delinquent payment.      1.  Except as otherwise provided in this section, the board of county commissioners in a county whose population is 100,000 or more but less than 700,000 may by ordinance, for the enhancement of the telephone system for reporting an emergency in the county, impose a surcharge on:      (a) Each access line or trunk line of each customer to the local exchange of any telecommunications provider providing those lines in the county; and      (b) The mobile telephone service provided to each customer of that service whose place of primary use is in the county.      2.  Except as otherwise provided in this section, the board of county commissioners in a county whose population is less than 100,000 may by ordinance, for the enhancement or improvement of the telephone system for reporting an emergency in the county, impose a surcharge on:      (a) Each access line or trunk line of each customer to the local exchange of any telecommunications provider providing those lines in the county; and      (b) The mobile telephone service provided to each customer of that service whose place of primary use is in the county.      3.  A board of county commissioners may not impose a surcharge pursuant to this section unless the board first adopts a 5-year master plan for the enhancement or improvement, as applicable, of the telephone system for reporting emergencies in the county. The master plan must include an estimate of the cost of the enhancement or improvement, as applicable, of the telephone system and all proposed sources of money for funding those costs. For the duration of the imposition of the surcharge, the board shall, at least annually, review and, if necessary, update the master plan.      4.  The surcharge imposed by a board of county commissioners pursuant to this section:      (a) For each access line to the local exchange of a telecommunications provider, must not exceed 25 cents each month;      (b) For each trunk line to the local exchange of a telecommunications provider, must equal 10 times the amount of the surcharge imposed for each access line to the local exchange of a telecommunications provider pursuant to paragraph (a); and      (c) For each telephone number assigned to a customer by a supplier of mobile telephone service, must equal the amount of the surcharge imposed for each access line to the local exchange of a telecommunications provider pursuant to paragraph (a).      5.  A telecommunications provider which provides access lines or trunk lines in a county which imposes a surcharge pursuant to this section or a supplier which provides mobile telephone service to a customer in such a county shall collect the surcharge from its customers each month. Except as otherwise provided in [NRS 244A.7647](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7647), the telecommunications provider or supplier shall remit the surcharge it collects to the treasurer of the county in which the surcharge is imposed not later than the 15th day of the month after the month it receives payment of the surcharge from its customers.      6.  An ordinance adopted pursuant to subsection 1 or 2 may include a schedule of penalties for the delinquent payment of amounts due from telecommunications providers or suppliers pursuant to this section. Such a schedule:      (a) Must provide for a grace period of not less than 90 days after the date on which the telecommunications provider or supplier must otherwise remit the surcharge to the county treasurer; and      (b) Must not provide for a penalty that exceeds 5 percent of the cumulative amount of surcharges owed by a telecommunications provider or a supplier.      7.  As used in this section, “trunk line” means a line which provides a channel between a switchboard owned by a customer of a telecommunications provider and the local exchange of the telecommunications provider.      (Added to NRS by [1995, 1056](https://www.leg.state.nv.us/Statutes/68th/Stats199506.html#Stats199506page1056); A [1997, 2212](https://www.leg.state.nv.us/Statutes/69th/Stats199714.html#Stats199714page2212); [1999, 1686](https://www.leg.state.nv.us/Statutes/70th/Stats199910.html#Stats199910page1686); [2001, 621](https://www.leg.state.nv.us/Statutes/71st/Stats200104.html#Stats200104page621), [1643](https://www.leg.state.nv.us/Statutes/71st/Stats200112.html#Stats200112page1643), [2124](https://www.leg.state.nv.us/Statutes/71st/Stats200115.html#Stats200115page2124); [2003, 152](https://www.leg.state.nv.us/Statutes/72nd/Stats200301.html#Stats200301page152), [153](https://www.leg.state.nv.us/Statutes/72nd/Stats200301.html#Stats200301page153); [2007, 559](https://www.leg.state.nv.us/Statutes/74th/Stats200705.html#Stats200705page559); [2009, 640](https://www.leg.state.nv.us/Statutes/75th2009/Stats200907.html#Stats200907page640); [2011, 1122](https://www.leg.state.nv.us/Statutes/76th2011/Stats201110.html#Stats201110page1122))      NRS 244A.7645  Establishment of advisory committee to develop plan to enhance or improve telephone system; creation of special revenue fund; use of money in fund.      1.  If a surcharge is imposed pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643) in a county whose population is 100,000 or more but less than 700,000, the board of county commissioners of that county shall establish by ordinance an advisory committee to develop a plan to enhance the telephone system for reporting an emergency in that county and to oversee any money allocated for that purpose. The advisory committee must consist of not less than five members who:      (a) Are residents of the county;      (b) Possess knowledge concerning telephone systems for reporting emergencies; and      (c) Are not elected public officers.      2.  If a surcharge is imposed pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643) in a county whose population is less than 100,000, the board of county commissioners of that county shall establish by ordinance an advisory committee to develop a plan to enhance or improve the telephone system for reporting an emergency in that county and to oversee any money allocated for that purpose. The advisory committee must:      (a) Consist of not less than five members who:             (1) Are residents of the county;             (2) Possess knowledge concerning telephone systems for reporting emergencies; and             (3) Are not elected public officers; and      (b) Include a representative of an incumbent local exchange carrier which provides service to persons in that county. As used in this paragraph, “incumbent local exchange carrier” has the meaning ascribed to it in 47 U.S.C. § 251(h)(1), as that section existed on October 1, 1999, and includes a local exchange carrier that is treated as an incumbent local exchange carrier pursuant to that section.      3.  If a surcharge is imposed in a county pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643), the board of county commissioners of that county shall create a special revenue fund of the county for the deposit of the money collected pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643). The money in the fund must be used only:      (a) In a county whose population is 45,000 or more but less than 700,000, to enhance the telephone system for reporting an emergency, including only:             (1) Paying recurring and nonrecurring charges for telecommunication services necessary for the operation of the enhanced telephone system;             (2) Paying costs for personnel and training associated with the routine maintenance and updating of the database for the system;             (3) Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made; and             (4) Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system.      (b) In a county whose population is less than 45,000, to improve the telephone system for reporting an emergency in the county.      4.  If the balance in the fund created in a county whose population is 45,000 or more but less than 700,000 pursuant to subsection 3 which has not been committed for expenditure exceeds $1,000,000 at the end of any fiscal year, the board of county commissioners shall reduce the amount of the surcharge imposed during the next fiscal year by the amount necessary to ensure that the unencumbered balance in the fund at the end of the next fiscal year does not exceed $1,000,000.      5.  If the balance in the fund created in a county whose population is less than 45,000 pursuant to subsection 3 which has not been committed for expenditure exceeds $500,000 at the end of any fiscal year, the board of county commissioners shall reduce the amount of the surcharge imposed during the next fiscal year by the amount necessary to ensure that the unencumbered balance in the fund at the end of the next fiscal year does not exceed $500,000.      (Added to NRS by [1995, 1056](https://www.leg.state.nv.us/Statutes/68th/Stats199506.html#Stats199506page1056); A [1999, 1686](https://www.leg.state.nv.us/Statutes/70th/Stats199910.html#Stats199910page1686); [2001, 621](https://www.leg.state.nv.us/Statutes/71st/Stats200104.html#Stats200104page621), [2125](https://www.leg.state.nv.us/Statutes/71st/Stats200115.html#Stats200115page2125); [2007, 561](https://www.leg.state.nv.us/Statutes/74th/Stats200705.html#Stats200705page561); [2009, 641](https://www.leg.state.nv.us/Statutes/75th2009/Stats200907.html#Stats200907page641); [2011, 1124](https://www.leg.state.nv.us/Statutes/76th2011/Stats201110.html#Stats201110page1124)) |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

|  |
| --- |
| 1. **Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.**
 |
| **Jurisdiction** | **Authority to Approve** **Expenditure of Funds*****(Check one)*** |
| **Yes** | **No** |
| State | **[ ]**  | **[x]**  |
| Local (*e.g.*, county, city, municipality) | **[x]**  | **[ ]**  |
| **1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)** |
| (1) Paying recurring and nonrecurring charges for telecommunication services necessary for the operation of the enhanced telephone system;(2) Paying costs for personnel and training associated with the routine maintenance and updating of the database for the system;(3) Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made; and(4) Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system. |

1. **Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**
* Yes ………………….. [x]
* No ………………..….. **[ ]**

**2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

|  |
| --- |
| **NRS 244A.7645  Establishment of advisory committee to develop plan to enhance or improve telephone system; creation of special revenue fund; use of money in fund.** |

**2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

|  |
| --- |
| Not applicable |

1. **Description of Uses of Collected 911/E911 Fees**
2. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

|  |
| --- |
| 1. **Please identify the allowed uses of the collected funds. *Check all that apply*.**
 |
| **Type of Cost** | **Yes** | **No** |
| **Operating Costs** | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of building/facility | **[ ]**  | **[x]**  |
| **Personnel Costs** | Telecommunicators’ Salaries | **[ ]**  | **[x]**  |
| Training of Telecommunicators | **[x]**  | **[ ]**  |
| **Administrative Costs** | Program Administration | **[ ]**  | **[x]**  |
| Travel Expenses | **[x]**  | **[ ]**  |
| **Dispatch Costs** | Reimbursement to other law enforcement entities providing dispatch | **[ ]**  | **[x]**  |
| Lease, purchase, maintenance of Radio Dispatch Networks | **[x]**  | **[ ]**  |
| **Grant Programs** |  | **[ ]** **If YES, see 2a.** | **[x]**  |
| **2a. During the annual period ending December 31, 2017, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.** |
| Not applicable |

1. **Description of 911/E911 Fees Collected**

|  |
| --- |
| 1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.**
 |
| **Service Type** | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance****(*e.g.*, state, county, local authority, or a combination)** |
| Wireline | $0.25 per line$2.50 per trunk of 10 lines | Washoe County, Nevada |
| Wireless | $0.25 per line$2.50 per trunk of 10 lines | Washoe County, Nevada |
| Prepaid Wireless | $0.25 per line$2.50 per trunk of 10 lines | Washoe County, Nevada |
| Voice Over Internet Protocol (VoIP) | $0.25 per line$2.50 per trunk of 10 lines | Washoe County, Nevada |
| Other |  |  |

1. **For the annual period ending December 31, 2017, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

|  |  |
| --- | --- |
| **Service Type** | **Total Amount Collected ($)** |
| Wireline | $1,079,913.35 |
| Wireless | $467,568.61 |
| Prepaid Wireless | Included in Wireless |
| Voice Over Internet Protocol (VoIP) | Included in Wireless |
| Reseller | $42,995.30 |
| **Total** | $1,590,477.26 |

**2a. If an amount cannot be provided, please explain why.**

|  |
| --- |
|  |

1. **Please identify any other sources of 911/E911 funding.**

|  |
| --- |
| None |

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **For the annual period ending December 31, 2017, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.*
 | **[ ]**  | **[x]**  |
| **4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** |
| Not applicable |

|  |  |
| --- | --- |
| 1. **Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.**
 | **Percent** |
| State 911 Fees |  |
| Local 911 Fees | 14% |
| General Fund - State |  |
| General Fund – County/City | 86% |
| Federal Grants |  |
| State Grants |  |

1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2017, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism?** *Check one*.
 | **[x]**  | **[ ]**  |
| **1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.** |
| **Amount of Funds ($)** | **Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)** |
| Not applicable | Not applicable |

1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911?** *Check one.*
 | **[ ]**  | **[x]**  |

|  |
| --- |
| **1a.** **If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017.** *(Enter “None” if no actions were taken.)* |
| None |

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.*
 | **[ ]**  | **[x]**  |
| **2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017.** *(Enter “None” if no actions were taken.)* |
|  |

1. **Description of Next Generation 911 Services and Expenditures**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes?** *Check one.*
 | **[x]**  | **[ ]**  |
| **1a. If YES, in the space below, please cite any specific legal authority:** |
| 3.  If a surcharge is imposed in a county pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643), the board of county commissioners of that county shall create a special revenue fund of the county for the deposit of the money collected pursuant to [NRS 244A.7643](https://www.leg.state.nv.us/NRS/NRS-244A.html#NRS244ASec7643). The money in the fund must be used only:      (a) In a county whose population is 45,000 or more but less than 700,000, to enhance the telephone system for reporting an emergency, including only:             (1) Paying recurring and nonrecurring charges for telecommunication services necessary for the operation of the enhanced telephone system;             (2) Paying costs for personnel and training associated with the routine maintenance and updating of the database for the system;             (3) Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made; and             (4) Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system. |

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2017, has your state or jurisdiction expended funds on Next Generation 911 programs?** *Check one.*
 | **[x]**  | **[ ]**  |
| **2a. If YES, in the space below, please enter the dollar amount that has been expended.** |
| **Amount****($)** | West Service Contract$1,147,810.33 |

|  |
| --- |
| 1. **For the annual period ending December 31, 2017, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.**
 |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** |
| **Yes** | **No** |
| 1. A single, state-wide ESInet
 | **[ ]**  | **[x]**  |  | **[ ]**  | **[ ]**  |
| 1. Local (*e.g.*, county) ESInet
 | **[x]**  | **[ ]**  | County – 3 Primary PSAPS | **[ ]**  | **[x]**  |
| 1. Regional ESInets
 | **[ ]**  | **[x]**  | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] | **[ ]**  | **[x]**  |
| Name of Regional ESInet: | Washoe County does not name it. | **[ ]**  | **[x]**  |
| Name of Regional ESInet: |  | **[ ]**  | **[ ]**  |

1. **Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2017.**

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| Text-to-911 is implemented across all PSAPs in the West NG 911 system. An official “roll-out” and public notification of Text-to-911 is planned for the 2018 reporting period. |

|  |  |
| --- | --- |
| **Question** | **Total PSAPs****Accepting Texts** |
| 1. **During the annual period ending December 31, 2017, how many PSAPs within your state implemented text-to-911 and are accepting texts?**
 | One of three(Washoe County PSAP) |
| **Question** | **Estimated Number of PSAPs****that will Become Text Capable** |
| 1. **In the next annual period ending December 31, 2018, how many PSAPs do you anticipate will become text capable?**
 | All are text capable |

1. **Description of Cybersecurity Expenditures**

|  |  |  |
| --- | --- | --- |
| **Question** | **Check the appropriate box** | **If Yes,****Amount Expended ($)** |
| 1. **During the annual period ending December 31, 2017, did your state expend funds on cybersecurity programs for PSAPs?**
 | Yes[ ]  | No[ ]  | unknown |

|  |  |
| --- | --- |
| **Question** | **Total PSAPs** |
| 1. **During the annual period ending December 31, 2017, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?**
 | unknown |

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Unknown** |
| 1. **Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?**
 | **[x]**  | **[ ]**  | **[ ]**  |

1. **Measuring Effective Utilization of 911/E911 Fees**
2. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

|  |
| --- |
| No formal assessment has been completed. All expenditures are approved by the appointed E911 committee and overseen by Washoe County’s District Attorney’s office. The focus of the E911 committee is to continue to complete the transition to a fully implemented next generation E911 system. It is the opinion of assigned E911 Committee Members and supporting counsel that these funds allow for enhanced training, current hardware, and software that provides for an emergency response system that meets the region’s needs. Through the 2017-2018 Master Plan update process, recommendations of the previously adopted 2013 plan underwent review and assessment. Additionally, legislative changes within the reporting period led to an internal review and refinement of the uses deemed appropriate for funding through this mechanism. The 911/E911 fees allowed for support of the regional emergency response system. The fund funded expenditures for:* Paying recurring and nonrecurring charges for telecommunication services necessary for the operation of the enhanced telephone system.
* Paying costs for personnel and training associated with the routine maintenance and updating of the database for the system.
* Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made; and
* Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system.
 |

1. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Aug. 8, 2017, at 167, available at <https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/standards/NENA-ADM-000.21-2017_FINAL_2.pdf>. [↑](#footnote-ref-1)
2. A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* *Master Glossary* at 196. [↑](#footnote-ref-2)