



Federal Communications Commission  
Washington, D.C. 20554

Approved by OMB  
3060-1122  
Expires: March 31, 2021  
Estimated time per response: 10-55  
hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

**A. Filing Information**

**1. Name of State or Jurisdiction**

State or Jurisdiction
District of Columbia

**2. Name, Title and Organization of Individual Filing Report**

Name	Title	Organization
Dionne Hayes	General Counsel	DC Office of Unified Communications



Federal Communications Commission  
Washington, D.C. 20554

**B. Overview of State or Jurisdiction 911 System**

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2017:

PSAP Type <sup>1</sup>	Total
Primary	1
Secondary	0
<b>Total</b>	<b>1</b>

2. Please provide the total number of active telecommunicators<sup>2</sup> in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2017:

Number of Active Telecommunicators	Total
Full-Time	0
Part-time	0

3. For the annual period ending December 31, 2017, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

<b>Amount</b> (\$)	FY17 Expenditure Amount \$48,111,409.81 <sup>3</sup>
-----------------------	---

<sup>1</sup> A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Aug. 8, 2017, at 167, available at [https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/standards/NENA-ADM-000.21-2017\\_FINAL\\_2.pdf](https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/standards/NENA-ADM-000.21-2017_FINAL_2.pdf).

<sup>2</sup> A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 196.

<sup>3</sup> Costs directly apportioned to the 911 Fund are approximately \$13,275,260.62



Federal Communications Commission  
Washington, D.C. 20554

3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2017 to December 31, 2017.

Type of Service	Total 911 Calls
Wireline	405,310
Wireless	870,460
VoIP	N/A
Other	N/A
<b>Total</b>	<b>1,275,770</b>

**C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes .....
- No .....

1a. If YES, provide a citation to the legal authority for such a mechanism.

The Emergency and Non- Emergency Number Telephone System Assessments Fund was established by the Emergency and Non-Emergency Number Telephone Calling Systems Fund Act of 2000, D.C. Official Code § 34-1801 et seq. The funding mechanisms are identified in D.C. Official Code §§ 34-1803 -1803.02.



Federal Communications Commission  
Washington, D.C. 20554

**1b. If YES, during the annual period January 1, 2017 to December 31, 2017, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

No.

**2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.**

- The State collects the fees .....
- A Local Authority collects the fees .....
- A hybrid approach where two or more governing bodies  
(e.g., state and local authority) collect the fees .....

**3. Describe how the funds collected are made available to localities.**

Per D.C. Official Code § 34-1802(a-1), “All authority and operations of the Fund shall be administered by the Office of Unified Communications.” The Office of Unified Communications is the District of Columbia’s sole Public Safety Answering Point (PSAP), so there are no additional localities that use the funds.



Federal Communications Commission  
 Washington, D.C. 20554

**Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

<b>1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.</b>		
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Local (e.g., county, city, municipality)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)</b>		
<p>Pursuant to D.C. Official Code § 34-1802(c), expenditures of fees collected and deposited in the 9-1-1 Fund are subject to the approval of the D.C. Council upon request of the Mayor as part of the annual budget submission. Expenditures of 9-1-1 Funds approved by the D.C. Council are then subject to authorization by Congress in an appropriations act pursuant to D.C. Official Code § 34-1802(a) (NOTE: for purposes of this report, we have also classified the District at the same level as a state, since it provides 911 services for the entire jurisdiction.)</p>		

**2. Has your state established a funding mechanism that mandates *how* collected funds can be used? Check one.**

- Yes .....
- No .....

**2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

D.C. Official Code §§ 34-1802(b) – (b-3) outlines how the funds may be used.

**2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**



Federal Communications Commission  
Washington, D.C. 20554

N/A



Federal Communications Commission  
Washington, D.C. 20554

**D. Description of Uses of Collected 911/E911 Fees**

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

The Fund was used solely to defray technology and equipment costs directly incurred by the District of Columbia and its agencies and instrumentalities in providing a 9-1-1 system and direct costs incurred by wireless carriers in providing wireless E9-1-1 service.



Federal Communications Commission  
Washington, D.C. 20554

<b>2. Please identify the allowed uses of the collected funds. Check all that apply.</b>			
<b>Type of Cost</b>		<b>Yes</b>	<b>No</b>
<b>Operating Costs</b>	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of building/facility	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Personnel Costs</b>	Telecommunicators' Salaries	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Training of Telecommunicators	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Administrative Costs</b>	Program Administration	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Travel Expenses	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Dispatch Costs</b>	Reimbursement to other law enforcement entities providing dispatch	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Grant Programs</b>		<input type="checkbox"/> If YES, see 2a.	<input checked="" type="checkbox"/>
<b>2a. During the annual period ending December 31, 2017, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.</b>			
N/A			





Federal Communications Commission  
Washington, D.C. 20554

**E. Description of 911/E911 Fees Collected**

<b>1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.</b>		
<b>Service Type</b>	<b>Fee/Charge Imposed</b>	<b>Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)</b>
Wireline	\$0.76 per line	State
Wireless	\$0.76 per line	State
Prepaid Wireless	Two percent of the sales price per retail transaction occurring in the District, including sales made over the internet.	State
Voice Over Internet Protocol (VoIP)	\$0.76 for each line, trunk, or path	State
Other	\$0.62 per Centrex line in the District of Columbia and \$0.62 per private branch exchange station in the District of Columbia	State

**2. For the annual period ending December 31, 2017, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

<b>Service Type</b>	<b>Total Amount Collected (\$)</b>
Wireline	\$2,127,748.00
Wireless	\$5,390,235.66



Federal Communications Commission  
Washington, D.C. 20554

Prepaid Wireless	\$573,071.51
Voice Over Internet Protocol (VoIP)	\$1,943,735.16
Other	Centrex - \$988,472.82 PBX Trunks - \$404,800.48
<b>Total</b>	\$11,428,063.63

2a. If an amount cannot be provided, please explain why.

N/A

3. Please identify any other sources of 911/E911 funding.

Local and grants.

Question	Yes	No
4. For the annual period ending December 31, 2017, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.</b>		
Local Funds – \$34,241,746.25 Grants - \$594,402.94		



Federal Communications Commission  
 Washington, D.C. 20554

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	
Local 911 Fees	27.59% (\$13,275,260.62)
General Fund - Local	71.17% (\$34,241,746.25)
General Fund - County	
Federal Grants	1.24% (\$594,402.94)
State Grants	



Federal Communications Commission  
Washington, D.C. 20554

**F. Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

Question		Yes	No
<b>1. In the annual period ending December 31, 2017, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? Check one.</b>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.</b>			
<b>Amount of Funds (\$)</b>	<b>Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)</b>		
N/A			



Federal Communications Commission  
Washington, D.C. 20554

**G. Oversight and Auditing of Collection and Use of 911/E911 Fees**

Question	Yes	No
<p><b>1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.</b></p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p><b>1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017. (Enter "None" if no actions were taken.)</b></p>		
<p>The District's Office of the Chief Financial Officer (OCFO) requests an annual independent audit of the E911 Fund. Pursuant to D.C. Official Code §34-1802(d)(1), the OCFO has statutory authority to perform an annual audit as follows:</p> <p>All income and expenses of the Fund shall be audited annually by the Chief Financial Officer, who shall transmit the audit report to the Mayor and the Council.</p> <p>(A) The expenses of the annual audit shall be defrayed by the Fund.</p> <p>(B) The annual audit shall include the following:</p> <ul style="list-style-type: none"> <li>(i) The assets, liabilities, fund balance, revenue, and expenditures of the Fund;</li> <li>(ii) A detailed accounting of the Fund's expenditures;</li> <li>(iii) Recommendations to improve the financial management processes of the Fund;</li> <li>(iv) Identification of any Fund expenditures that are not permitted under law;</li> <li>(v) Recommendations to improve the language of the Fund's enabling statute to reflect best practices; and</li> <li>(vi) Any other information deemed important by the Chief Financial Officer.</li> </ul> <p>The audit is presented to the D.C. Council's Committee on Public Safety and Justice, which has oversight of the Office of Unified Communications.</p>		



Federal Communications Commission  
Washington, D.C. 20554

Question	Yes	No
<b>2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2017. (Enter "None" if no actions were taken.)</b>		
N/A		



Federal Communications Commission  
Washington, D.C. 20554

**H. Description of Next Generation 911 Services and Expenditures**

Question	Yes	No
<b>1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>1a. If YES, in the space below, please cite any specific legal authority:</b>		
D.C. Official Code § 34-1802(b-2) states, in pertinent part, “The Fund shall be used solely to defray personnel and non-personnel costs incurred by the District of Columbia and its agencies in providing a 911 system, and direct costs incurred by wireless carriers in providing wireless E-911 service.”		

Question	Yes	No
<b>2. In the annual period ending December 31, 2017, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>2a. If YES, in the space below, please enter the dollar amount that has been expended.</b>		
<b>Amount (\$)</b>	\$1,515,486.55	



Federal Communications Commission  
Washington, D.C. 20554

3. For the annual period ending December 31, 2017, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
c. Regional ESInets	<input type="checkbox"/>	<input checked="" type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input type="checkbox"/>





Federal Communications Commission  
Washington, D.C. 20554

**4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2017.**

The DC OUC prepared for a migration to a NG9-1-1 Legacy Network Call Routing and NG9-1-1 CAD integrated call handling system. This system will also manage Integrate MSRP Text-to-9-1-1. The deployment includes migration to a backup Text-to-9-1-1 web browser solution, an upgrade to the eCDR collector, and upgrade to NG9-1-1 IP audio recording and screen capture system.

Question	Total PSAPs Accepting Texts
<b>5. During the annual period ending December 31, 2017, how many PSAPs within your state implemented text-to-911 and are accepting texts?</b>	One
Question	Estimated Number of PSAPs that will Become Text Capable
<b>6. In the next annual period ending December 31, 2018, how many PSAPs do you anticipate will become text capable?</b>	N/A



Federal Communications Commission  
Washington, D.C. 20554

**I. Description of Cybersecurity Expenditures**

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2017, did your state expend funds on cybersecurity programs for PSAPs?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	\$423,283.67

Question	Total PSAPs
2. During the annual period ending December 31, 2017, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?	One

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission  
Washington, D.C. 20554

**J. Measuring Effective Utilization of 911/E911 Fees**

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

The DC Office of Unified Communications assesses effects achieved from the expenditure of state 911/E911 or NG911 funds, to measure the effectiveness of the use of 911/E911 fees and charges through a variety of mechanisms. The District of Columbia manages the effectiveness of the 9-1-1 telephony call handling equipment, Computer Aided Dispatch system (CAD), and the District's first responder public safety radio through monitoring tools to ensure the infrastructure's system stability, cyber security monitor and alerting against cyber-attacks and anti-virus attacks, reports to support and maintain a P.01 grade of service and utilize five 9's to manage network and system reliability.