**Approved by OMB**

**3060-1122**

**Expires: March 31, 2021**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

1. **Filing Information**
2. **Name of State or Jurisdiction**

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| **State or Jurisdiction** |
| Indiana |

1. **Name, Title and Organization of Individual Filing Report**

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| **Name** | **Title** | **Organization** |
| Edward Reuter | Executive Director | Indiana Statewide 911 Board |

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| **Addendum Section A** |
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1. **Overview of State or Jurisdiction 911 System**
2. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2019:**

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| **PSAP Type[[1]](#footnote-1)** | **Total** |
| Primary | 91 |
| Secondary | 30 |
| **Total** | 121 |

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| **Addendum Section B1** |
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1. **Please provide the total number of active telecommunicators[[2]](#footnote-2) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2019:**

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| **Number of Active Telecommunicators** | **Total** |
| Full-Time | 1899 |
| Part-time | 362 |

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| **Addendum Section B2** |
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1. **For the annual period ending December 31, 2019, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| **Amount**  **($)** | $213,106,037.39 |

**3a. If an amount cannot be provided, please explain why.**

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| **Addendum Section B3** |
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1. **Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2019 to December 31, 2019.**

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| **Type of Service** | **Total 911 Calls** |
| Wireline | 351,066 |
| Wireless | 3,344,050 |
| VoIP | 205,430 |
| Other | 272,596 |
| **Total** | 4,173,142 |

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| **Addendum Section B4** |
| Other count represents 261,096 Outbound text sessions and 11,500 Inbound text sessions |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**
2. **Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*

* Yes …………………..
* No ………………..…..

**1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| Sec. 11 . (a) The board shall impose an enhanced prepaid wireless charge on each retail transaction.  The charge is not required to be paid by an eligible telecommunications carrier that is required to pay the monthly statewide 911 fee under IC 36-8-16.7-32 for the same transaction. The amount of the charge is one dollar ($1).  The board may increase the enhanced prepaid wireless charge to ensure adequate revenue for the board to fulfill its duties and obligations under this chapter and IC 36-8-16.7.  The following apply to an increase in the enhanced prepaid wireless charge:  (1) The board may increase the charge only one (1) time after June 30, 2015, and before July 1, 2020.  (2) The board may increase the charge only after review by the budget committee.  (3) If the board increases the charge, the amount of the increase must be ten cents ($0.10).  (b) A consumer that is the federal government or an agency of the federal government is exempt from the enhanced prepaid wireless charge imposed under this section.  (c) This subsection applies to an eligible telecommunications carrier for purposes of receiving Lifeline reimbursement from the universal service fund through the administrator designated by the Federal Communications Commission.   An eligible telecommunications carrier:  (1) is not considered an agency of the federal government for purposes of the exemption set forth in subsection  (b); and  (2) with respect to prepaid wireless telecommunications service provided to end users by the eligible telecommunications carrier in its capacity as an eligible telecommunications carrier, is liable for the charge imposed under subsection (d).  (d) Beginning September 1, 2015, and on the first day of each month thereafter, an eligible telecommunications carrier described in subsection (c) shall pay to the board a charge equal to the product of the following factors:  (1) The enhanced prepaid wireless charge established under subsection (a).  (2) The number of unique end users for which the eligible telecommunications carrier received reimbursement from the universal service fund during the immediately preceding month.  The eligible telecommunications carrier may bill and collect from each end user the charges calculated under this subsection with respect to the end user.  The eligible telecommunications carrier shall determine the manner in which the eligible telecommunications carrier bills and collects the charges.  Except as provided in section 15 of this chapter, an eligible telecommunications carrier may not bill and collect from an end user an amount greater than the charges paid by the eligible telecommunications carrier to the board with respect to the end user. |

**1b. If YES, during the annual period January 1, 2019 to December 31, 2019, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

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| No |

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| **Addendum Section C1** |
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1. **Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees?** *Check one*.

* The State collects the fees …………………………………..
* A Local Authority collects the fees ………………………..
* A hybrid approach where two or more governing bodies

(*e.g.*, state and local authority) collect the fees ……………..

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| **Addendum Section C2** |
| IC 36-8-16.7-37 Board's administration of fund; board's expenses; distribution to counties  Sec. 37. (a) Subject to subsection (b), the board shall administer the fund in the following manner:  (1) In each state fiscal year, the board may retain the lesser of:  (A) ten percent (10%) of the statewide 911 fees deposited in the fund in the previous state fiscal year; or  (B) the amount of fees deposited in the fund in the previous state fiscal year that would provide for the operating expenses of the statewide 911 system during the state fiscal year for which the fees are retained;  to pay the board's expenses in administering this chapter and to develop, operate, and maintain a statewide 911 system. The board may decrease the amount of fees retained by the board under this subdivision.  (2) After retaining the amount set forth in subdivision (1), the board shall distribute to the counties the remainder of the statewide 911 fees in the fund. With respect to any state fiscal year beginning after June 30, 2015, the board shall first ensure a distribution to each county in an amount that is equal to the total amount of statewide 911 fees distributed to the county during the fiscal year ending June 30, 2014.  (3) If any statewide 911 fees remain in the fund after the distributions ensured under subdivision (2), the board shall distribute the fees as follows:  (A) Ninety percent (90%) of the fees shall be distributed to the counties based upon each county's percentage of the state's population.  (B) Ten percent (10%) of the fees shall be distributed equally among the counties.  (b) The board may not distribute money in the fund in a manner that impairs the ability of the board to fulfill its management and administrative obligations under this chapter.  As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.11. |

1. **Describe how the funds collected are made available to localities.**

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| IC 36-8-16.7-37 Board's administration of fund; board's expenses; distribution to counties  Sec. 37. (a) Subject to subsection (b), the board shall administer the fund in the following manner:  (1) In each state fiscal year, the board may retain the lesser of:  (A) ten percent (10%) of the statewide 911 fees deposited in the fund in the previous state fiscal year; or  (B) the amount of fees deposited in the fund in the previous state fiscal year that would provide for the operating expenses of the statewide 911 system during the state fiscal year for which the fees are retained;  to pay the board's expenses in administering this chapter and to develop, operate, and maintain a statewide 911 system. The board may decrease the amount of fees retained by the board under this subdivision.  (2) After retaining the amount set forth in subdivision (1), the board shall distribute to the counties the remainder of the statewide 911 fees in the fund. With respect to any state fiscal year beginning after June 30, 2015, the board shall first ensure a distribution to each county in an amount that is equal to the total amount of statewide 911 fees distributed to the county during the fiscal year ending June 30, 2014.  (3) If any statewide 911 fees remain in the fund after the distributions ensured under subdivision (2), the board shall distribute the fees as follows:  (A) Ninety percent (90%) of the fees shall be distributed to the counties based upon each county's percentage of the state's population.  (B) Ten percent (10%) of the fees shall be distributed equally among the counties.  (b) The board may not distribute money in the fund in a manner that impairs the ability of the board to fulfill its management and administrative obligations under this chapter.  As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.11. |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

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| 1. **Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.** | | |
| **Jurisdiction** | **Authority to Approve**  **Expenditure of Funds**  ***(Check one)*** | |
| **Yes** | **No** |
| State |  |  |
| Local  (*e.g.*, county, city, municipality) |  |  |
| **1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)** | | |
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| **Addendum Section D1** |
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1. **Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**

* Yes …………………..
* No ………………..…..

**2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| IC 36-8-16.7-38 PSAP use of distributions; annual report to board; audits  Sec. 38. (a) A PSAP may use a distribution from a county under this chapter only for the following:  (1) The lease, purchase, or maintenance of communications service equipment.  (2) Necessary system hardware and software and data base equipment.  (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of:  (A) the statewide 911 system; or  (B) a wireline enhanced emergency telephone system funded under IC 36-8-16 (before its repeal on July 1, 2012).  (4) Operational costs, including costs associated with:  (A) utilities;  (B) maintenance;  (C) equipment designed to provide backup power or system redundancy, including generators; and  (D) call logging equipment.  (5) An emergency notification system that is approved by the board under section 40 of this chapter.  (6) Connectivity to the Indiana data and communications system (IDACS).  (7) Rates associated with communications service providers' enhanced emergency communications system network services.  (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission.  (9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission. |

**2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**
2. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| The Statewide 911 Board expended funds as follows:  1. To pay the board’s expenses in administering this chapter and to  2. Develop, operate and maintain a statewide 911 system.  The Statewide 911 system is the public safety ESInet operated on behalf of the board by an independent contractor. The public safety ESInet receives all wireless 911 calls from every carrier and routes the calls to the appropriate PSAP. The network is also used for Text to 911 Services.  The Statewide 911 Board distributes funds to the county auditor in each of the 92 counties. The counties fiscal body (county council) has the statutory authority for the appropriation of funds. The executive branch (county commissioners) have the statutory authority to approve claims for payment from the appropriated funds.  IC 36-8-16.7-38 (see 2a above) restricts the use of the 911 funds at the local level. |

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| 1. **Please identify the allowed uses of the collected funds. *Check all that apply*.** | | | |
| **Type of Cost** | | **Yes** | **No** |
| **Operating Costs** | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software) |  |  |
| Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) |  |  |
| Lease, purchase, maintenance of building/facility |  |  |
| **Personnel Costs** | Telecommunicators’ Salaries |  |  |
| Training of Telecommunicators |  |  |
| **Administrative Costs** | Program Administration |  |  |
| Travel Expenses |  |  |
| **Dispatch Costs** | Reimbursement to other law enforcement entities providing dispatch |  |  |
| Lease, purchase, maintenance of Radio Dispatch Networks |  |  |
| **Grant Programs** |  | **If YES, see 2a.** |  |
| **2a. During the annual period ending December 31, 2019, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.** | | | |
| In August of 2019, the Indiana Statewide 911 Board was awarded a $2.8M grant by the US Department of Commerce and the US Department of Transportation as part of the 911 Grant Program. The Indiana Statewide 911 Board has created subgrants from these funds for PSAPs throughout our state. As of December 31, 2019, one county had submitted funds for reimbursement for their GIS project. | | | |

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| **Addendum Section E2** |
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1. **Description of 911/E911 Fees Collected**

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| 1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.** | | |
| **Service Type** | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance**  **(*e.g.*, state, county, local authority, or a combination)** |
| Wireline | $1.00 | State |
| Wireless | $1.00 | State |
| Prepaid Wireless | $1.00 | State |
| Voice Over Internet Protocol (VoIP) | $1.00 | State |
| Other | $1.00 | State |

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| **Addendum Section F1** |
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1. **For the annual period ending December 31, 2019, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

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| **Service Type** | **Total Amount Collected ($)** |
| Wireline | $9,644,878 |
| Wireless | $54,194,695 |
| Prepaid Wireless | $15,750,840 |
| Voice Over Internet Protocol (VoIP) | $9,458,571 |
| Other | $30,986 |
| **Total** | $89,079,970 |

**2a. If an amount cannot be provided, please explain why.**

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| **Addendum Section F2** |
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1. **Please identify any other sources of 911/E911 funding.**

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| **Question** | **Yes** | **No** |
| 1. **For the annual period ending December 31, 2019, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.* |  |  |
| **4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** | | |
| On average, the 911 fee pays for 40% of operating costs at the local level. Local government relies upon other sources of funding to make up the difference. Those funds come from one or more of the following: property taxes, local option income tax, county adjusted gross income tasx, casino funds, other. | | |

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| **Addendum Section F4** |
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| 1. **Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.** | **Percent** |
| State 911 Fees | 40% |
| Local 911 Fees | Not permitted |
| General Fund - State | 0% |
| General Fund - County | 60% |
| Federal Grants | 0% |
| State Grants | 0% |

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| **Addendum Section F5** |
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1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

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| **Question** | | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2019, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism?** *Check one*. | |  |  |
| **1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.** | | | |
| **Amount of Funds ($)** | **Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)** | | |
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| **Addendum Section G1** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| 1. **Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911?** *Check one.* |  |  |
| **1a.** **If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019.** *(Enter “None” if no actions were taken.)* | | |
| In IC 36-8-16.7 states (d) Beginning in 2013 the state board of accounts annually shall audit the expenditures of distributions under this chapter made during the immediately preceding calendar year by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (s) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (f), that is available to the PSAP or to a unit in which the PSAP is located. | | |

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| **Question** | **Yes** | **No** |
| 1. **Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.* |  |  |
| **2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019.** *(Enter “None” if no actions were taken.)* | | |
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1. **Description of Next Generation 911 Services and Expenditures**

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| **Question** | **Yes** | **No** |
| 1. **Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes?** *Check one.* |  |  |
| **1a. If YES, in the space below, please cite any specific legal authority:** | | |
| IC 36-8-16.7-38  PSAP use of distributions; annual report to board; audits  Sec. 38. (a) A PSAP may use a distribution from a county under  this chapter only for the following:  (1) The lease, purchase, or maintenance of communications  service equipment.  (2) Necessary system hardware and software and data base  equipment.  (3) Personnel expenses, including wages, benefits, training, and  continuing education, only to the extent reasonable and  necessary for the provision and maintenance of:  (A) the statewide 911 system; or  (B) a wireline enhanced emergency telephone system funded  under IC 36-8-16 (before its repeal on July 1, 2012).  (4) Operational costs, including costs associated with:  (A) utilities;  (B) maintenance;  (C) equipment designed to provide backup power or system  redundancy, including generators; and  (D) call logging equipment.  (5) An emergency notification system that is approved by the  board under section 40 of this chapter.  (6) Connectivity to the Indiana data and communications system (IDACS).  (7) Rates associated with communications service providers'  enhanced emergency communications system network services.  (8) Mobile radio equipment used by first responders, other than  radio equipment purchased under subdivision (9) as a result of  the narrow banding requirements specified by the Federal  Communications Commission.  (9) Up to fifty percent (50%) of the costs associated with the  narrow banding or replacement of radios or other equipment as  a result of the narrow banding requirements specified by the  Federal Communications Commission.  (b) A PSAP may not use a distribution from a county under this  chapter for the following:  (1) The construction, purchase, renovation, or furnishing of  PSAP buildings.  (2) Vehicles.  (c) Not later than January 31 of each year, each PSAP shall submit  to the board a report of the following:  (1) All expenditures made during the immediately preceding  calendar year from distributions under this chapter.  (2) Call data and statistics for the immediately preceding  calendar year, as specified by the board and collected in  accordance with any reporting method established or required  by the board.  (3) All costs associated with dispatching appropriate public  safety agencies to respond to 911 calls received by the PSAP.  (4) All funding sources and amounts of funding used for costs  described in subdivision (3).  (d) The state board of accounts shall audit the expenditures of  distributions under this chapter by each PSAP that receives  distributions under this chapter. In conducting an audit under this  subsection, the state board of accounts shall determine, in  conjunction with the board, whether the expenditures made by each  PSAP are in compliance with subsections (a) and (b). The board shall  review and further audit any ineligible expenditure identified by the  state board of accounts under this subsection or through any other  report. If the board verifies that the expenditure did not comply with  this section, the board shall ensure that the fund is reimbursed in the  dollar amount of the noncomplying expenditure from any source of  funding, other than a fund described in subsection (e), that is  available to the PSAP or to a unit in which the PSAP is located.  (e) A distribution under section 37(a)(2) of this chapter must be  deposited by the treasurer of the county in a separate fund set aside  for the purposes allowed by subsections (a) and (b). The fund must  be known as the \_\_\_\_\_\_\_\_ (insert name of county) 911 fund. The  county treasurer may invest money in the fund in the same manner  that other money of the county may be invested, but income earned  from the investment must be deposited in the fund set aside under this subsection.  (f) Not later than November 1 of each year, the board shall provide  in an electronic format under IC 5-14-6 to the general assembly the  information submitted under subsection (c)(3) and (c)(4).  As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015,  SEC.12; P.L.181-2015, SEC.51. | | |

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| **Question** | | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2019, has your state or jurisdiction expended funds on Next Generation 911 programs?** *Check one.* | |  |  |
| **2a. If YES, in the space below, please enter the dollar amount that has been expended.** | | | |
| **Amount**  **($)** | Through its contracted vendors who provides a statewide public safety IP enabled network for the routing of all text to 911 services and wireless calls. The board contractual obligations for this network was approximately $15 million for the reporting period. Local expenditures of NG 911 programs is unknown. | | |

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| **Addendum Section I2** |
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| 1. **For the annual period ending December 31, 2019, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.** | | | | | | |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** | |
| **Yes** | **No** |
| 1. A single, state-wide ESInet |  |  |  |  |  |
| 1. Local (*e.g.*, county) ESInet |  |  |  |  |  |
| 1. Regional ESInets |  |  | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] |  |  |
| Name of Regional ESInet 1: | | |  |  |  |
| Name of Regional ESInet 2: | | |  |  |  |
| Name of Regional ESInet 3: | | |  |  |  |
| Name of Regional ESInet 4: | | |  |  |  |
| Name of Regional ESInet 5: | | |  |  |  |
| Name of Regional ESInet 6: | | |  |  |  |
| Name of Regional ESInet 7: | | |  |  |  |
| Name of Regional ESInet 8: | | |  |  |  |
| Name of Regional ESInet 9: | | |  |  |  |
| Name of Regional ESInet 10: | | |  |  |  |
| Name of Regional ESInet 11: | | |  |  |  |
| Name of Regional ESInet 12: | | |  |  |  |
| Name of Regional ESInet 13: | | |  |  |  |
| Name of Regional ESInet 14: | | |  |  |  |
| Name of Regional ESInet 15: | | |  |  |  |
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| Name of Regional ESInet 27: | | |  |  |  |
| Name of Regional ESInet 28: | | |  |  |  |
| Name of Regional ESInet 29: | | |  |  |  |
| Name of Regional ESInet 30: | | |  |  |  |
| Name of Regional ESInet 31: | | |  |  |  |
| Name of Regional ESInet 32: | | |  |  |  |
| Name of Regional ESInet 33: | | |  |  |  |
| Name of Regional ESInet 34: | | |  |  |  |
| Name of Regional ESInet 35: | | |  |  |  |

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| **Addendum Section I3** |
| The board has continued working with INdigital and AT&T during this reporting period to build out an additional ESInet and the build should be completed in calendar year 2020. |

1. **Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2019.**

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| **Question** | **Total PSAPs**  **Accepting Texts** |
| 1. **During the annual period ending December 31, 2019, how many PSAPs within your state implemented text-to-911 and are accepting texts?** | 91 |
| **Question** | **Estimated Number of PSAPs**  **that will Become Text Capable** |
| 1. **In the next annual period ending December 31, 2020, how many PSAPs do you anticipate will become text capable?** | 30 |

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| **Addendum Section I5** |
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| **Addendum Section I6** |
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1. **Description of Cybersecurity Expenditures**

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| **Question** | **Check the appropriate box** | | **If Yes,**  **Amount Expended ($)** |
| 1. **During the annual period ending December 31, 2019, did your state expend funds on cybersecurity programs for PSAPs?** | Yes | No |  |

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| **Addendum Section J1** |
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| **Question** | **Total PSAPs** |
| 1. **During the annual period ending December 31, 2019, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?** | Unknown |

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| **Addendum Section J2** |
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| **Question** | **Yes** | **No** | **Unknown** |
| 1. **Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?** |  |  |  |

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| **Addendum Section J3** |
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1. **Measuring Effective Utilization of 911/E911 Fees**
2. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

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| Attach copies of Call Count Report and Financial Report |

**We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD‑PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060‑1122). We will also accept your PRA comments via the Internet if you send an e-mail to** [**PRA@fcc.gov**](mailto:PRA@fcc.gov)**.**

**Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060‑1122.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

1. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Apr. 13, 2018, at 162, available at <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018_FINAL_2.pdf>. [↑](#footnote-ref-1)
2. A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* *Master Glossary* at 192. [↑](#footnote-ref-2)