**Approved by OMB**

**3060-1122**

**Expires: March 31, 2021**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

1. **Filing Information**
2. **Name of State or Jurisdiction**

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| **State or Jurisdiction** |
| Nebraska |

1. **Name, Title and Organization of Individual Filing Report**

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| **Name** | **Title** | **Organization** |
| David Sankey | State 911 Director | Nebraska Public Service Commission |

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| **Addendum Section A** |
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1. **Overview of State or Jurisdiction 911 System**
2. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2019:**

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| **PSAP Type[[1]](#footnote-1)** | **Total** |
| Primary | 68 |
| Secondary | 0 |
| **Total** | 68 |

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| **Addendum Section B1** |
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1. **Please provide the total number of active telecommunicators[[2]](#footnote-2) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2019:**

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| **Number of Active Telecommunicators** | **Total** |
| Full-Time | 555 |
| Part-time | 74 |

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| **Addendum Section B2** |
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1. **For the annual period ending December 31, 2019, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| **Amount****($)** | Unknown |

**3a. If an amount cannot be provided, please explain why.**

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| The Nebraska Public Service Commission has jurisdiction over the 911 Wireless Surcharge funds, collection, and dissemination. The PSAPs have local control over their costs and general funds along with their 911 wireline surcharge monies. We do not currently have access to information regarding local PSAP costs needed to determine the statewide cost of 911/E911 service. |

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| **Addendum Section B3** |
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1. **Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2019 to December 31, 2019.**

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| **Type of Service** | **Total 911 Calls** |
| Wireline | 196,997.4 |
| Wireless  | 878,655.7 |
| VoIP |       |
| Other |       |
| **Total** | 1,075,653 |

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| **Addendum Section B4** |
| VoIP calls are included with the wireline totals. |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**
2. **Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check one.*
* Yes ………………….. [x]
* No ………………..….. [ ]

**1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| Nebraska has four statutory enactments that provide the legal authority for funding 911 service. The Emergency Telephone Communication Systems Act, Neb. Rev. Stat. §§ 86-420 to 86-441.01, provides the funding mechanism for landline and voice over internet protocol ('VOIP') 911 service, which is within the purview of local government bodies.The 911 Service System Act, Neb. Rev. Stat. §§ 86-1001 to 86-1029.03, the Enhanced Wireless 911 Service Act, Neb. Rev. Stat. §§ 86-442 to 86-470, and the Prepaid Wireless Surcharge Act Neb. Rev. Stat. §§ 86-901 to 86-905 provide the legal authority for the funding of wireless 911 service, which is under the purview of the Nebraska Public Service Commission.  |

**1b. If YES, during the annual period January 1, 2019 to December 31, 2019, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

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| No |

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| **Addendum Section C1** |
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1. **Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees?** *Check one*.
* The State collects the fees ………………………………….. [ ]
* A Local Authority collects the fees ……………………….. [ ]
* A hybrid approach where two or more governing bodies

 (*e.g.*, state and local authority) collect the fees …………….. [x]

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| **Addendum Section C2** |
| The State of Nebraska Public Service Commission collects the 911 Wireless Surcharge fees from the wireless carriers and pre-paid retailers and remit those dollars to the 911 Service System Fund.The telecommunication providers collect the 911 Wireline and VoIP surcharge dollars and remit them directly to local government to support the PSAPs.  |

1. **Describe how the funds collected are made available to localities.**

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| 911 surcharges on landline and VoIP service are collected from customers by landline and VoIP service providers during each billing cycle and remitted directly to local governing bodies on a quarterly basis.911 surcharges on post-paid wireless service are collected from customers by wireless service providers during each billing cycle, remitted to the Nebraska Public Service Commission on a monthly basis and credited to the 911 Service System Fund. 911 surcharges on pre-paid wireless service are collected by each retail seller at the point of sale, remitted to the Nebraska Department of Revenue on a monthly basis and credited to the 911 Service System Fund after deduction of a nominal service charge. The Nebraska Public Service Commission allocates funding directly to each local PSAP from the 911 Service System Fund, in addition to making payments to service providers for the benefit of PSAPs for services such as selective routing, database maintenance, text-to-911, and geographic information systems.  |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

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| 1. **Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.**
 |
| **Jurisdiction** | **Authority to Approve** **Expenditure of Funds*****(Check one)*** |
| **Yes** | **No** |
| State | **[x]**  | **[ ]**  |
| Local (*e.g.*, county, city, municipality) | **[x]**  | **[ ]**  |
| **1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)** |
| Local government entities are authorized by statute to approve the expenditure of 911 surcharges on landline and VOIP service for the purchase, installation, maintenance, and operation of telecommunications equipment and telecommunications-related services required for the provision of 911 service. Neb. Rev. Stat. § 86-435.The Nebraska Public Service Commission is authorized by statute to approve the expenditure of 911 surcharges on wireless service for (1) costs incurred by or on behalf of governing bodies or public safety answering points to provide 911 service, including, but not limited to, acquisition of new equipment and related maintenance costs and license fees, upgrades and modifications, delivering next-generation 911 core services, training personnel used to provide 911 services; and for the acquisition, installation, maintenance, and operation of telecommunications equipment and telecommunications service required for the provision of 911 service or (2) costs incurred by wireless carriers to implement enhanced wireless 911 service pursuant to a service request or agreement with a public safety answering point. Neb. Rev. Stat. §§ 86-465, 86-1025(c). |

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| **Addendum Section D1** |
| The 911 Wireline surcharge is collected by the telecommunication carriers and remitted directly to the local government PSAP. The Nebraska State Auditor's Office audits those dollars when they conduct the local government audits. |

1. **Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.**
* Yes ………………….. [x]
* No ………………..….. **[ ]**

**2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| Neb. Rev. Stat. §§ 86-435, 86-465, 86-1025(c). See, also, Orders issued by Nebraska Public Service Commission pursuant to Docket No. 911-019. |

**2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**
2. **Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| 911 surcharge revenues collected on landline and VoIP service funds are utilized under the discretion of the local authority for the purchase, installation, maintenance, and operation of telecommunications equipment and telecommunications-related services required for the provision of 911 service. The Public Service Commission does not have access to information regarding specific local expenditures.The Nebraska Public Service Commission utilizes 911 surcharge revenues collected on wireless service to (1) provide direct funding to 68 public safety answering points to pay costs incurred to provide 911 service across the state; (2) reimburse wireless service providers to implement enhanced 911 service in the State of Nebraska; (3) pay the cost to establish and maintain Text-to-911 service; (4) pay the cost of selective routing and database management services provided to PSAPs by local exchange carriers, (4) pay the cost of developing a statewide GIS map to enhance 911 call routing and location accuracy, (5) pay consulting costs associated with the transition to next-generation 911 ('NG911'), including the selection of vendors to provide NG911 core services and establish a statewide emergency services internet protocol network, (6) pay for a statewide MIS reporting service available to all Nebraska PSAPs, and (7) pay administrative costs.  |

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| 1. **Please identify the allowed uses of the collected funds. *Check all that apply*.**
 |
| **Type of Cost** | **Yes** | **No** |
| **Operating Costs** | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) | **[x]**  | **[ ]**  |
| Lease, purchase, maintenance of building/facility | **[ ]**  | **[x]**  |
| **Personnel Costs** | Telecommunicators’ Salaries | **[x]**  | **[ ]**  |
| Training of Telecommunicators | **[x]**  | **[ ]**  |
| **Administrative Costs** | Program Administration | **[x]**  | **[ ]**  |
| Travel Expenses | **[x]**  | **[ ]**  |
| **Dispatch Costs** | Reimbursement to other law enforcement entities providing dispatch | **[ ]**  | **[x]**  |
| Lease, purchase, maintenance of Radio Dispatch Networks | **[ ]**  | **[x]**  |
| **Grant Programs** |  | **[ ]** **If YES, see 2a.** | **[x]**  |
| **2a. During the annual period ending December 31, 2019, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.** |
| None |

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| **Addendum Section E2** |
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1. **Description of 911/E911 Fees Collected**

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| 1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.**
 |
| **Service Type** | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance****(*e.g.*, state, county, local authority, or a combination)** |
| Wireline | 0.50 to $1.00 per line | Local Authority |
| Wireless | 0.45 per line | State of Nebraska  |
| Prepaid Wireless | 1% of total sale | State of Nebraska |
| Voice Over Internet Protocol (VoIP) | 0.50- $1.00 | Local Authority |
| Other |       |       |

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| **Addendum Section F1** |
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1. **For the annual period ending December 31, 2019, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

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| **Service Type** | **Total Amount Collected ($)** |
| Wireline | 5,506,153.79 |
| Wireless | 7,546,811.41 |
| Prepaid Wireless | 873,179.65 |
| Voice Over Internet Protocol (VoIP) | Included in Wireline |
| Other |       |
| **Total** | $13,926,144.80 |

**2a. If an amount cannot be provided, please explain why.**

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| VoIP surcharge dollars are collected and remitted directly to local government with the Wireline Surcharge dollars. |

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| **Addendum Section F2** |
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1. **Please identify any other sources of 911/E911 funding.**

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| In August of 2019, Nebraska was awarded a grant by the National Highway Traffic Safety Administration and National Telecommunications and Information Administration for the deployment of Next Generation 911 in Nebraska. |

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| **Question** | **Yes** | **No** |
| 1. **For the annual period ending December 31, 2019, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check one.*
 | **[x]**  | **[ ]**  |
| **4a.** **If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.** |
| Wireless 911 Surcharge funds are allocated to local governments to assist with local 911 operations. Local PSAPs use Wireless 911 Surcharge funds to supplement, locally collected Wireline 911 surcharge funds and local general funds to support PSAP operations. Federal grant dollars were not received in 2019. |

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| **Addendum Section F4** |
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| 1. **Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.**
 | **Percent** |
| State 911 Fees | 15% |
| Local 911 Fees | 15% |
| General Fund - State | 0 |
| General Fund - County | 70% |
| Federal Grants | 0 |
| State Grants | 0 |

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| **Addendum Section F5** |
| These percentages are estimates only. The Nebraska Public Service Commission does not currently have access to information regarding local PSAP costs needed to determine the statewide cost of 911/E911 service. |

1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

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| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2019, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism?** *Check one*.
 | **[x]**  | **[ ]**  |
| **1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.** |
| **Amount of Funds ($)** | **Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)** |
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| **Addendum Section G1** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| 1. **Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911?** *Check one.*
 | **[x]**  | **[ ]**  |
| **1a.** **If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019.** *(Enter “None” if no actions were taken.)* |
| With respect to landline and VoIP surcharge funds, local governing bodies are subject to audit by the Nebraska State Auditor to ensure that public funds are being spent appropriately. So far as the Public Service Commission is aware, no corrective actions relating to the use of 911 surcharge funds were taken as a result of any such audit during the reporting period.With respect to wireless surcharge funds, the Public Service Commission requires each PSAP to annually complete an audit form, which must be returned with documentation supporting each expenditure of funding. Each audit form is reviewed and double checked by Public Service Commission staff. Any discrepancy identified is required to be explained and remedied. If needed, corrective actions may include replacing monies incorrectly used, paying money back to the 911 Service System Fund, or a reduction in future funding.  |

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| **Question** | **Yes** | **No** |
| 1. **Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check one.*
 | **[x]**  | **[ ]**  |
| **2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2019.** *(Enter “None” if no actions were taken.)* |
| In 2019, the Public Service Commission initiated an investigation on Sprint Spectrum, L.P. under Docket # 911-033.16 to determine if the appropriate surcharge fees were collected from Sprint customers and remitted to the 911 Service System Fund. That investigation is still active in 2020. |

1. **Description of Next Generation 911 Services and Expenditures**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes?** *Check one.*
 | **[x]**  | **[ ]**  |
| **1a. If YES, in the space below, please cite any specific legal authority:** |
|  911 Service System Act, Neb. Rev. Stat. §§ 86--1001 to 86-1029.03.  |

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| --- | --- | --- |
| **Question** | **Yes** | **No** |
| 1. **In the annual period ending December 31, 2019, has your state or jurisdiction expended funds on Next Generation 911 programs?** *Check one.*
 | **[x]**  | **[ ]**  |
| **2a. If YES, in the space below, please enter the dollar amount that has been expended.** |
| **Amount****($)** | $1,271,957.34 |

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| **Addendum Section I2** |
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| 1. **For the annual period ending December 31, 2019, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.**
 |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** |
| **Yes** | **No** |
| 1. A single, state-wide ESInet
 | **[ ]**  | **[ ]**  |       | **[ ]**  | **[ ]**  |
| 1. Local (*e.g.*, county) ESInet
 | **[ ]**  | **[ ]**  |       | **[ ]**  | **[ ]**  |
| 1. Regional ESInets
 | **[x]**  | **[ ]**  | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]      | **[ ]**  | **[x]**  |
| Name of Regional ESInet 1:South East | 15 | **[ ]**  | **[x]**  |
| Name of Regional ESInet 2:East Central | 7 | **[ ]**  | **[x]**  |
| Name of Regional ESInet 3:Metro | 3 | **[ ]**  | **[x]**  |
| Name of Regional ESInet 4:North Central | 4 | **[ ]**  | **[x]**  |
| Name of Regional ESInet 5:South Central | 13 | **[ ]**  | **[x]**  |
| Name of Regional ESInet 6:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 7:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 8:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 9:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 10:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 11:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 12:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 13:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 14:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 15:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 16:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 17:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 18:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 19:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 20:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 21:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 22:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 23:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 24:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 25:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 26:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 27:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 28:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 29:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 30:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 31:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 32:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 33:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 34:      |       | **[ ]**  | **[ ]**  |
| Name of Regional ESInet 35:      |       | **[ ]**  | **[ ]**  |

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| **Addendum Section I3** |
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1. **Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2019.**

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| In the 2018 session, the Nebraska Legislature passed and the Governor signed into law Legislative Bill 938. LB 938 authorized the Nebraska Public Service Commission to begin implementing Next Generation 911 in Nebraska effective July 1, 2018. It also authorized the creation of the 911 Service System Advisory Committee. The 911 Service System Advisory Committee is composed of state and local public safety officials as well as representatives of the telecommunications industry. The committee was active in 2019 establishing five working groups to make recommendations in the following areas: Techncial, GIS, Training, Funding, and Operations. The Technical Working Group established criteria to be used in the development of a Request For Proposal (RFP) for a vendor hosted statewide Emergency Services Internet Protocol Network (ESInet) and Next Generation 911 Core Services. The Funding Working Group collaborated on the development of a new funding mechanism for NG 911. Additionally, the Public Service Commission contracted with Mission Critical Partners to provide implementation consulting services and Intrado to provide quality assurance/quality control services on GIS data statewide. The Public Service Commission applied for and received approval for Next Generation 911 Federal Grant funds.  |

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| **Question** | **Total PSAPs****Accepting Texts** |
| 1. **During the annual period ending December 31, 2019, how many PSAPs within your state implemented text-to-911 and are accepting texts?**
 | 44 |
| **Question** | **Estimated Number of PSAPs****that will Become Text Capable** |
| 1. **In the next annual period ending December 31, 2020, how many PSAPs do you anticipate will become text capable?**
 | 6 |

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| **Addendum Section I5** |
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| **Addendum Section I6** |
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1. **Description of Cybersecurity Expenditures**

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| **Question** | **Check the appropriate box** | **If Yes,****Amount Expended ($)** |
| 1. **During the annual period ending December 31, 2019, did your state expend funds on cybersecurity programs for PSAPs?**
 | Yes**[ ]**  | No**[x]**  |       |

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| **Addendum Section J1** |
| None |

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| **Question** | **Total PSAPs** |
| 1. **During the annual period ending December 31, 2019, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?**
 | Unknown |

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| **Addendum Section J2** |
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| **Question** | **Yes** | **No** | **Unknown** |
| 1. **Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?**
 | **[ ]**  | **[ ]**  | **[x]**  |

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| **Addendum Section J3** |
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1. **Measuring Effective Utilization of 911/E911 Fees**
2. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

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| State wireless 911 funds continue to be used to support the 68 legacy PSAPs providing Enhanced 911 in Nebraska. Each PSAP receives an annual allocation of these funds to supplement their general fund and wireline dollars to provide 911 services. During 2019, 911 wireless funds have also been used to begin the statewide transition to Next Generation 911. This includes contracting with a NG 911 Implementation Consulting firm, contracting with a statewide MIS provider, and a vendor to assist with the development of a statwide GIS map, as well as, quality assurance/quality control services. The Commission is supported by the 911 Service System Advisory Committee which is comprised of state and local stakeholders of the 911 Service System. This committee is working on developing statewide technical, training, and quality assurance standards. Additionally, a new funding mechansim has been developed and is in the process of being adopted by the Commission.The Public Service Commission submits a report annually to the Nebraska Legislature on telecommunications with a section on 911 included. That report can be found at: https://psc.nebraska.gov/sites/psc.nebraska.gov/files/doc/2019%20Annual%20Report%20on%20Telecommunications.pdf  |

**We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD‑PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060‑1122). We will also accept your PRA comments via the Internet if you send an e-mail to** **PRA@fcc.gov****.**

**Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060‑1122.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

1. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Apr. 13, 2018, at 162, available at <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018_FINAL_2.pdf>. [↑](#footnote-ref-1)
2. A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* *Master Glossary* at 192. [↑](#footnote-ref-2)