



**OFFICE OF
INSPECTOR GENERAL**
FEDERAL COMMUNICATIONS COMMISSION

FCC OIG STRATEGIC PLAN

2025 – 2029

Office of Inspector General
Federal Communications Commission



Message from the Inspector General

The Federal Communications Commission Office of Inspector General (FCC OIG) is pleased to share our inaugural Strategic Plan.

I am honored to serve as FCC OIG’s first Presidentially Appointed, Senate-Confirmed Inspector General. I came to the position with an understanding that FCC OIG’s role is to help the Commission succeed through objective, high quality, and impactful oversight that strengthens FCC’s programs and operations for the benefit of the Commission, Congress, and American public.

Our success in fulfilling our critical mission is dependent upon our ability to assess current and future priorities and challenges and marshal our resources and skills to best address them. This will ensure that we identify how and where we can have the greatest positive influence. Further, we must foster a collaborative environment to engage and support our dedicated workforce; leverage opportunities and leading practices for information sharing and data analytics; and identify and employ all authorities, tools, technology, training and networks necessary to meet our mandate. Finally, we must take a whole-of-government approach to identifying and carrying out our responsibilities in coordination with our stakeholders to maximize the benefits of our work. Strategic planning is an essential step in achieving these aims.

During our strategic planning process, we elicited critical input from all FCC OIG professionals, and engaged with external experts, stakeholders, and partners to gather important feedback. Through these efforts, we jointly developed a Strategic Plan highlighting our mission, vision, core values, strategic goals, and objectives, which define our shared framework for excellence and reflect our “One OIG” approach to protecting FCC programs that connect us all. We are committed to engaging in ongoing assessments of our goals and objectives and to identifying and employing effective measures to hold ourselves accountable.

As we move forward, we will continually use this strategic plan as a roadmap to enhance our oversight and operations, maximize our value, and demonstrate our return on investment. Many thanks to the FCC OIG team for their engagement and thoughtful contributions to this important initiative.

Fara Damelin

Inspector General



OUR MISSION

To protect FCC programs and operations through objective, high-quality, and impactful oversight for the benefit of the Commission, Congress, and the American public.

OUR VISION

To be a trusted and influential leader in federal oversight.



OUR CORE VALUES

Independence

We hold ourselves to the highest ethical standards and conduct objective, fair, and non-partisan oversight that strengthens FCC programs and operations.

Transparency

We communicate clearly and regularly with our stakeholders and promote public awareness about our work to build trust and inspire confidence that our oversight protects FCC programs and operations.

Excellence

We take pride in our work, set high expectations for our workforce, and continuously seek opportunities to enhance our operations. We conduct timely, high-quality, and influential oversight to ensure that the FCC meets its mission.

Collaboration

We encourage innovation and teamwork, support employees through professional growth and leadership development, and promote a culture of cross- and intra-agency coordination and engagement.

Respect

We maintain a professional and positive work environment and we treat each other and our stakeholders with courtesy, civility, and empathy.



STRATEGIC GOALS AT A GLANCE

Protecting Programs that Connect Us All

FCC OIG's Strategic Plan articulates our broad strategic goals, which are organized around four principles: Protect, Inform, Advance, and Connect. Our strategic goals provide direction for FCC OIG to conduct important oversight of the FCC, provide stakeholder value, enhance internal operations, and sustain an engaged and agile workforce. They help guide decisions about what we do and where we focus our resources and efforts.

PROTECT – *Conduct Impactful Oversight that Safeguards FCC Programs and Ensures the Nation Receives Access to Affordable, Reliable, and Secure Communication Services*

INFORM – *Build and Maintain Constructive Relationships with our Stakeholders, Partners, and Communities to Promote the Importance of our Oversight Work and Enhance Public Awareness of Protections against Fraud, Waste, and Abuse*

ADVANCE – *Strengthen Operations to Ensure Accountability and Build an Agile Organization that Timely Adapts and Responds to Changing Priorities*

CONNECT – *Enhance Workforce Capacity and Engagement and Create a Culture of Collaboration and Innovation*



STRATEGIC GOAL 1: PROTECT

Conduct Impactful Oversight that Safeguards FCC Programs and Ensures the Nation Receives Access to Affordable, Reliable, and Secure Communication Services

OBJECTIVES

1.1

Prevent and detect fraud, mismanagement, and noncompliance with laws, rules, and regulations pertaining to FCC programs and operations

1.2

Focus on high-impact, critical risks associated with FCC programs and operations for FCC leadership and constituents

1.3

Perform oversight projects that strengthen the FCC's ability to meet its top challenges, including fraud-risk management, national security, and public safety

1.4

Issue recommendations and share leading practices that promote operational effectiveness, identify cost savings, and address systemic weaknesses



STRATEGIC GOAL 2: INFORM

Build and Maintain Constructive Relationships with our Stakeholders, Partners, and Communities to Promote the Importance of our Oversight and Enhance Public Awareness of Protections against Fraud, Waste, and Abuse

OBJECTIVES

2.1

Actively cultivate strategic relationships throughout the FCC to heighten our consideration of emerging issues and mission-critical operations to inform our oversight

2.2

Proactively engage in ongoing, productive dialogue with external stakeholders to enhance transparency and communicate our findings and recommendations

2.3

Pursue opportunities to engage with Congress and public stakeholders to inform our oversight priorities

2.4

Generate collaborative partnerships and leverage expertise throughout the IG Community to implement leading practices and ensure accountability in cross-cutting federal programs

2.5

Expand public awareness of OIG activities and impactful outcomes that protect communities throughout the country and demonstrate our return on investment



STRATEGIC GOAL 3: ADVANCE

Strengthen Operations to Ensure Accountability and Build an Agile Organization that Timely Adapts and Responds to Changing Priorities

OBJECTIVES

3.1

Update, formalize, and implement internal policies and procedures to enhance OIG operations

3.2

Modernize office processes and improve the availability, integration, and use of emerging technologies to foster an adaptable workforce

3.3

Leverage data analytics tools and expand our proactive utilization of data to inform OIG work and ensure stewardship of taxpayer dollars

3.4

Evaluate workforce capabilities and incorporate processes to conduct agile oversight and develop innovative work products to promptly address emerging issues



STRATEGIC GOAL 4: CONNECT

Enhance Workforce Capacity and Engagement and Create a Culture of Collaboration and Innovation

OBJECTIVES

4.1

Foster a collaborative environment that encourages teamwork, coordination, and information sharing

4.2

Design and implement training programs to develop our workforce to meet OIG mission needs

4.3

Recognize employee contributions, reward improvement and innovation, and cultivate a culture of professionalism and respect



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