

2023 B&C Agent Performance Review

The NAOWG considered, reviewed and analyzed the following data while compiling overall evaluation of B&C Agent (Welch LLP):

- Monthly deliverables matrix overall score
- 2023 team meeting materials (from monthly calls)
- FCC/NANC monthly reports
- Customer Service
- Monitoring of receivables
- NAOWG observations
- Co-chair and membership interaction with the B&C Agent (Welch LLP)
- Contribution Factor and Budget related communication/printed material

B&C Agent rating for 2023 was “MET” and is the recommendation of the NAOWG. This rating is defined below:

Met performance requirements

- Met requirements in order to be considered successful
- Performance was competent and reliable
- Decisions and recommendations were within requirements and expectations
- Welch continued collection of committed funds based upon Reassigned Numbers Database (RND) development costs in addition to the funds that support the North American Number Plan (NANP)
- Welch Initiated collection of reimbursement funds
- Welch provided appropriate accounting of RND and NANP funds and reporting billing and collections into a monthly report

- Welch maintained compliance with the Red Light Rule consistent with FCC 04-72
- Welch was subject to routine audits and provided all necessary information for successful on time completion of those audits
- Welch manages multiple banking accounts associated with the collections and distributions of funds associated with the NANP and RND including credit card payment functionality
- Welch prepared a detailed Operational Review for 2023 in an easy-to-follow format
- Welch posts monthly reports to public website <https://nanpfund.com/monthly-fund-reports/>