

SCRPS Status Update

FCC Form 5640

OMB Control No. 3060-1270

File No. SC-SU0002921

Applicant Information

Applicant FRN 0001731470

Applicant Address PO Box 360998

Applicant Name Puerto Rico Telephone Comp Applicant City San Juan

Applicant Email cruiz2@claropr.com Applicant State PR

Applicant Phone 7877929399 Applicant ZIP Code 00936

Contact Information

Is the contact the same as the contact listed on the Application Request for Funding Allocation? If not, please list below.

Contact Name Carlos D. Ruiz

Contact Address PO Box 360998

Contact Email fsilva@claropr.com

Contact City San Juan

Contact Phone 7877938441

Contact State PR

Contact ZIP Code 00936

*Indicate which deadline you are meeting with this filing.

2024-10-07

Explanation of Effort and Availability of Commercial Equipment

*Provide an explanation of efforts undertaken, and challenges encountered, in permanently removing, replacing, and disposing of covered communications equipment or service.

(1) Fixed Network. PRTC had non-operational covered equipment, which had been taken out of production and was in storage awaiting disposal. The equipment was stored at several Central Offices as well as the company's warehouse facility. PRTC hired a disposal vendor on January 17, 2023, and the fixed network covered equipment was destroyed on January 24, 2023. PRTC previously purchased and installed the replacement equipment on its fixed network.

(2) Wireless Network. PRTC has approximately 10,242 equipment units that consist of routers, USB modems and mobile hotspots that are not operational and are held as spare equipment in inventory. By the end of July 2023, all those units were destroyed by PRTC's disposal vendor. The company also has approximately 29,003 units on loan to existing customers, which were initially deployed to facilitate restoration of service after Hurricane Maria devastated communications infrastructure in Puerto Rico. By the end of 3Q2024, approximately 60% of customers had either exchanged their covered equipment for non-covered equipment or canceled the service returning the device. As of September 31, 2024, PRTC's disposal vendor has confirmed the destruction of 13,871 (48%) of the previously loaned and returned units. On September 20, 2024, PRTC sent to the vendor a total of 2,976 more units for destruction that are still pending to receive the disposal confirmation. PRTC continues to notify customers regarding the exchange of the covered equipment at retail locations. At the same time, the disposal of covered equipment has been taking place on a rolling basis. Considering that the covered equipment is collected at different locations, it is being transported periodically to the warehouse, where it is collected by the vendor for proper disposal.

*Explain whether you are finding commercially available equipment in the marketplace. If not, then explain efforts taken to obtain replacement equipment.

Yes, there is commercially available replacement equipment in the marketplace.

* If there is additional information relevant to the preceding questions or that you believe the Commission should be aware of, please include the information below.

N/A

Program Compliance

*Indicate whether recipient has fully complied with (or is in the process of complying with) all requirements of the Reimbursement Program.

Yes No

*Indicate whether recipient has permanently removed from its communications network all covered communications equipment or services that were in the recipient's network as of the date of the submission of the recipient's application request for funding.

Yes No

If recipient has not yet completed the removal process, what estimated percentage of the removal process have you completed?

85

*Indicate whether recipient has replaced all covered communications equipment or services that were in the recipient's network as of the date of the submission of the recipient's application request for funding.

Yes No

If recipient has not yet completed the replacement process, what estimated percentage of the replacement process have you completed?

85

*Indicate whether recipient has disposed of all covered communications equipment or services that were in the recipient's network as of the date of the submission of the recipient's application request for funding.

Yes No

If recipient has not yet completed the disposal process, what estimated percentage of the disposal process have you completed?

83

*Indicate whether recipient has fully complied with (or is in the process of complying with) the timeline submitted by the recipient. If not, provide explanation for deviation.

Yes No

*The filer has indicated no to a question in this section, please provide additional information.

On May 30, 2024, PRTC filed a petition requesting an extension of its removal, replacement, and disposal (RRD) term from July 27, 2024 to January 27, 2025. The FCC's Wireline Competition Bureau granted the request on July 22, 2024. See Order, WC Docket No. 18-89, DA 24-709 (WCB 2024). Therefore, PRTC's initial timeline for compliance has been impacted. The additional time is being used to further incentivize customers to return the equipment. This includes on-site visits to make the process of returning the loaned covered equipment easier for customers, and notifying customers that failure to return the equipment by a date certain will result in service disruption, consistent with all applicable laws and regulations.

Certifications

*By checking the box and providing the electronic signature where indicated below, the Certifying Official on behalf of the filer certifies under penalty of perjury that:

(1) The Certifying Official is authorized to submit this status report on behalf of the above-named filer and, based on information known to me or provided to me by employees responsible for the information being submitted, the information set forth in this status report has been examined and is true, accurate, and complete, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. The Certifying Official acknowledges that any false, fictitious, or fraudulent information or statement, or the omission of any material fact on this status report or on any other document submitted by the filer may subject the filer and the undersigned to punishment by fine or forfeiture under the Communications Act (47 U.S.C. §§ 502, 503(b), 1606), or fine or imprisonment under Title 18 of the United States Code (18 U.S.C. § 1001, §§ 286-287, and § 1343), or can lead to liability under the False Claims Act (31 U.S.C. §§ 3729-3733, and §§ 3801-3812). (2) The filer is in compliance with the statute, rules, and orders governing the Reimbursement Program, including but not limited to allocations, draw downs, payments, obligations and expenditures of money, and the Certifying Official acknowledges that failure to be in compliance and remain in compliance with those statutes, rules, and orders may result in the denial of funding, cancellation of funding commitments, and/or recoupment of past disbursements. The Certifying Official acknowledges that the filer will maintain detailed records, including receipts, of all costs eligible for reimbursement actually incurred for a period of 10 years; and will file all required documentation for its expenses. The Certifying Official acknowledges that failure to comply with the statute, rules, and orders governing the Reimbursement Program could result in civil or criminal prosecution by law enforcement authorities.

Certifier Information

Certifier
Signature Francisco J. Silva

Certifier Phone 787-792-9399

Certifier Name Francisco J. Silva

Certifier Email fsilva@claropr.com

Certifier Title General Counsel

Date Signed 2024-10-07