



May 17, 2017

Lisa M. Fowlkes
Chief (Acting)
Public Safety and Homeland Security Bureau
Washington D.C.

Re: Annual Information Collection as Mandated by the New and Emerging Technologies Improvement Act of 2008; Response Due No Later than June 30, 2017.

Chief (Acting),

Please find included in the electronic filing the information requested by your agency in a letter addressed to Governor Eric Holcomb. As the Indiana State Treasurer, I also serve as Chair of the Statewide 911 Board. Should you have any questions please feel free to contact Edward A. Reuter, Executive Director of the Indiana Statewide Board at (317) 234-2507 or ereuter@IN911.net.

Respectfully,

A handwritten signature in black ink that reads "Kelly Mitchell". The signature is written in a cursive, flowing style.

Kelly Mitchell
Treasurer, State of Indiana

Cc: Governor Eric Holcomb



9-1-1 Saves Lives

10 West Market Street Suite 2950 Indianapolis, IN 46204
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Approved by OMB
3060-1122
Expires: March 31, 2018
Estimated time per response: 10-55
hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122 , the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
State of Indiana

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Barry C. Ritter	Executive Director	Statewide 911 Board



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B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2016:

PSAP Type ¹	Total
Primary	91
Secondary	30
Total	121

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2016:

Number of Active Telecommunicators	Total
Full-Time	1649
Part-time	405

3. For the annual period ending December 31, 2016, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	\$184,798,847.30
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¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 137.



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3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2016 to December 31, 2016.

Type of Service	Total 911 Calls
Wireline	1,287,890
Wireless	3,871,665
VoIP	166,290
Other (text)	180,930
Total	5,218,885

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes
- No

1a. If YES, provide a citation to the legal authority for such a mechanism.

IC 36-8-16.6-11

Enhanced prepaid wireless charge; responsibility of eligible telecommunications carriers

Sec. 11. (a) The board shall impose an enhanced prepaid wireless charge on each retail transaction. Except as provided in subsection (e), the amount of the charge is one dollar (\$1).

(b) The board may increase the enhanced prepaid wireless charge to ensure adequate revenue for the board to fulfill its duties and obligations under this chapter and IC 36-8-16.7. The following apply to an increase in the enhanced prepaid wireless charge:

- (1) The board may increase the charge only one (1) time after June 30, 2015, and before July 1, 2020.
- (2) The board may increase the charge only after review by the budget committee.
- (3) If the board increases the charge, the amount of the increase must be ten cents (\$0.10).



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(c) A consumer that is the federal government or an agency of the federal government is exempt from the enhanced prepaid wireless charge imposed under this section.

(d) This subsection applies to a provider that is designated by the Indiana utility regulatory commission as an eligible telecommunications carrier for purposes of receiving reimbursement from the universal service fund through the administrator designated by the Federal Communications Commission. A provider:

(1) is not considered an agency of the federal government for purposes of the exemption set forth in subsection (c); and

(2) with respect to prepaid wireless telecommunications service provided to end users by the provider in its capacity as an eligible telecommunications carrier, is liable for the enhanced prepaid wireless charge imposed under subsection (e).

(e) A provider described in subsection (d) shall pay to the board the following charges:

(1) Not later than August 1, 2015, a one (1) time charge equal to the product of the following factors:

(A) The enhanced prepaid wireless charge established under subsection (a).

(B) The number of unique end users for which the provider received reimbursement from the universal service fund during the immediately preceding month.

(C) The number of months under the current service agreement between each end user described in clause (B) and the provider for which the provider has received reimbursement from the universal service fund before August 1, 2015.

(2) Beginning September 1, 2015, and on the first day of each month thereafter, a charge equal to the product of the following factors:

(A) The enhanced prepaid wireless charge established under subsection (a).

(B) The number of unique end users for which the provider received reimbursement from the universal service fund during the immediately preceding month. The provider may bill and collect from each end user the charges calculated under this subdivision with respect to the end user. The provider shall determine the manner in which the provider bills and collects the charges. A provider may not bill and collect from an end user an amount greater than the charges paid by the provider to the board with respect to the end user.

As added by P.L.113-2010, SEC.151. Amended by P.L.132-2012, SEC.15; P.L.107-2014, SEC.6; P.L.157-2015, SEC.4.

IC 36-8-16.7-32

Monthly statewide 911 fee; initial fee; adjustments; additional fees prohibited; exemptions

Sec. 32. (a) Except as provided in subsections (c) and (e), and subject to subsection (b) and section 48(e) of this chapter, the board shall assess a monthly statewide 911 fee on each standard user that is a customer having a place of primary use in Indiana at a rate that:

(1) ensures full recovery of the amount needed for the board to make distributions to county treasurers consistent with this chapter; and

(2) provides for the proper development, operation, and maintenance of a statewide 911 system.

Except as provided in subsection (g), the amount of the fee assessed under this subsection is one dollar (\$1).

(b) The board may adjust the statewide 911 fee to ensure adequate revenue for the board to fulfill the board's duties and obligations under this chapter, subject to the following:

(1) The following apply to an increase in the fee:

(A) The board may increase the fee only one (1) time after June 30, 2015, and before July 1, 2020.

(B) The board may increase the fee only after review by the budget committee.

(C) If the board increases the fee, the amount of the increase must be ten cents (\$0.10).

(2) The fee may not be lowered more than one (1) time in a calendar year.



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- (3) The fee may not be lowered by an amount that is more than ten cents (\$0.10) without legislative approval.
- (c) The fee assessed under this section does not apply to a prepaid user in a retail transaction under IC 36-8-16.6.
- (d) An additional fee relating to the provision of 911 service may not be levied by a state agency or local unit of government. An enhanced prepaid wireless charge (as defined in IC 36-8-16.6-4) is not considered an additional fee relating to the provision of wireless 911 service for purposes of this section.
- (e) A user is exempt from the fee if the user is any of the following:
- (1) The federal government or an agency of the federal government.
 - (2) The state or an agency or instrumentality of the state.
 - (3) A political subdivision (as defined in IC 36-1-2-13) or an agency of a political subdivision.
 - (4) A user that accesses communications service solely through a wireless data only service plan.
- (f) This subsection applies to a provider that is designated by the Indiana utility regulatory commission as an eligible telecommunications carrier for purposes of receiving reimbursement from the universal service fund through the administrator designated by the Federal Communications Commission. A provider:
- (1) is not considered an agency of the federal government for purposes of the exemption set forth in subsection (e); and
 - (2) with respect to communications service provided to end users by the provider in its capacity as an eligible telecommunications carrier, is liable for the statewide 911 fee assessed under subsection (g).
- (g) A provider described in subsection (f) shall pay to the board the following fees:
- (1) Not later than August 1, 2015, a fee equal to the product of the following factors:
 - (A) The monthly statewide 911 fee established under subsection (a).
 - (B) The number of unique end users for which the provider received reimbursement from the universal service fund during the immediately preceding month.
 - (C) The number of months under the current service agreement between each end user described in clause (B) and the provider for which the provider has received reimbursement from the universal service fund before August 1, 2015.
 - (2) Beginning September 1, 2015, and on the first day of each month thereafter, a monthly statewide 911 fee equal to the product of the following factors:
 - (A) The monthly statewide 911 fee established under subsection (a).
 - (B) The number of unique end users for which the provider received reimbursement from the universal service fund during the immediately preceding month. The provider may bill and collect from each end user the fees calculated under this subdivision with respect to the end user. The provider shall determine the manner in which the provider bills and collects the fees. A provider may not bill and collect from an end user an amount greater than the fees paid by the provider to the board with respect to the end user.
- As added by P.L.132-2012, SEC.20. Amended by P.L.107-2014, SEC.7; P.L.157-2015, SEC.10.

1b. If YES, during the annual period January 1, 2016 to December 31, 2016, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.



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2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the fees

3. Describe how the funds collected are made available to localities.

IC 36-8-16.7-37

Board's administration of fund; board's expenses; distribution to counties

Sec. 37. (a) Subject to subsection (b), the board shall administer the fund in the following manner:

(1) In each state fiscal year, the board may retain the lesser of:

(A) ten percent (10%) of the statewide 911 fees deposited in the fund in the previous state fiscal year;
or

(B) the amount of fees deposited in the fund in the previous state fiscal year that would provide for the operating expenses of the statewide 911 system during the state fiscal year for which the fees are retained;

to pay the board's expenses in administering this chapter and to develop, operate, and maintain a statewide 911 system. The board may decrease the amount of fees retained by the board under this subdivision.

(2) After retaining the amount set forth in subdivision (1), the board shall distribute to the counties the remainder of the statewide 911 fees in the fund. With respect to any state fiscal year beginning after June 30, 2015, the board shall first ensure a distribution to each county in an amount that is equal to the total amount of statewide 911 fees distributed to the county during the fiscal year ending June 30, 2014.

(3) If any statewide 911 fees remain in the fund after the distributions ensured under subdivision (2), the board shall distribute the fees as follows:

(A) Ninety percent (90%) of the fees shall be distributed to the counties based upon each county's percentage of the state's population.

(B) Ten percent (10%) of the fees shall be distributed equally among the counties.

(b) The board may not distribute money in the fund in a manner that impairs the ability of the board to fulfill its management and administrative obligations under this chapter.

As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.11.



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D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Local (e.g., county, city, municipality)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)		

2. Has your state established a funding mechanism that mandates *how* collected funds can be used? Check one.

- Yes
- No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

IC 36-8-16.7-38
PSAP use of distributions; annual report to board; audits
 Sec. 38. (a) A PSAP may use a distribution from a county under this chapter only for the following:
 (1) The lease, purchase, or maintenance of communications service equipment.
 (2) Necessary system hardware and software and data base equipment.
 (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of:



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- (A) the statewide 911 system; or
- (B) a wireline enhanced emergency telephone system funded under IC 36-8-16 (before its repeal on July 1, 2012).
- (4) Operational costs, including costs associated with:
 - (A) utilities;
 - (B) maintenance;
 - (C) equipment designed to provide backup power or system redundancy, including generators; and
 - (D) call logging equipment.
- (5) An emergency notification system that is approved by the board under section 40 of this chapter.
- (6) Connectivity to the Indiana data and communications system (IDACS).
- (7) Rates associated with communications service providers' enhanced emergency communications system network services.
- (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission.
- (9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.
- (b) A PSAP may not use a distribution from a county under this chapter for the following:
 - (1) The construction, purchase, renovation, or furnishing of PSAP buildings.
 - (2) Vehicles.
- (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:
 - (1) All expenditures made during the immediately preceding calendar year from distributions under this chapter.
 - (2) Call data and statistics for the immediately preceding calendar year, as specified by the board and collected in accordance with any reporting method established or required by the board.
 - (3) All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.
 - (4) All funding sources and amounts of funding used for costs described in subdivision (3).
- (d) The state board of accounts shall audit the expenditures of distributions under this chapter by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (a) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (e), that is available to the PSAP or to a unit in which the PSAP is located.
- (e) A distribution under section 37(a)(2) of this chapter must be deposited by the treasurer of the county in a separate fund set aside for the purposes allowed by subsections (a) and (b). The fund must be known as the _____ (insert name of county) 911 fund. The county treasurer may invest money in the fund in the same manner that other money of the county may be invested, but income earned from the investment must be deposited in the fund set aside under this subsection.
- (f) Not later than November 1 of each year, the board shall provide in an electronic format under IC 5-14-6 to the general assembly the information submitted under subsection (c)(3) and (c)(4).



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As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.12; P.L.181-2015, SEC.51.

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



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E. Description of Uses of Collected 911/E911 Fees

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

The Statewide 911 Board expended funds as follows:

1. to pay the board's expenses in administering this chapter and to
2. develop, operate, and maintain a statewide 911 system.

The Statewide 911 system is the public safety ESInet operated on behalf of the board by an independent contractor. The public safety ESInet receives all wireless 911 calls from every carrier and routes the call to the appropriate PSAP. The network is also used for Text to 911 Services.

The Statewide 911 Board distributes funds to the county auditor in each of the 92 counties. The counties fiscal body (county council) has the statutory authority for the appropriation of funds. The executive branch (county commissioners) have the statutory authority to approve claims for payment from the appropriated funds.

IC 36-8-16.7-38 (see 2a above) restricts the use of the 911 funds at the local level.



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2. Please identify the allowed uses of the collected funds. <i>Check all that apply.</i>			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of building/facility	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Personnel Costs	Telecommunicators' Salaries	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Training of Telecommunicators	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Administrative Costs	Program Administration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Travel Expenses	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Grant Programs		<input type="checkbox"/> If YES, see 2a.	<input checked="" type="checkbox"/>
2a. During the annual period ending December 31, 2016, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.			
There is none in 2016.			



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F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	\$ 1.00	State
Wireless	\$ 1.00	State
Prepaid Wireless	\$ 1.00 per transaction	State
Voice Over Internet Protocol (VoIP)	\$ 1.00	State
Other (Lifeline)	\$1.00	State

2. For the annual period ending December 31, 2016, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$9,216,085.23
Wireless	\$54,792,566.73
Prepaid Wireless	\$12,790,080.90
Voice Over Internet Protocol (VoIP)	\$9,908,638.74
Other	\$157,648.59
Total	\$86,865,020.19



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2a. If an amount cannot be provided, please explain why.

3. Please identify any other sources of 911/E911 funding.

On average, the 911 fee pays for 43% of operating costs at the local level. Local government relies upon other sources of funding to make up the difference. Those funds come from one or more of the following: property taxes, local option income tax, county adjusted gross income tax, casino funds, other.

Question	Yes	No
<p>4. For the annual period ending December 31, 2016, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i></p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.</p>		
<p>On average, the 911 fee pays for 43% of operating costs at the local level. Local government relies upon other sources of funding to make up the difference. Those funds come from one or more of the following: property taxes, local option income tax, county adjusted gross income tax, casino funds, other.</p>		



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5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	43%
Local 911 Fees	Not permitted
General Fund - State	0%
General Fund - County	57%
Federal Grants	0%
State Grants	0%



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G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2016, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.		
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. <i>(Add lines as necessary)</i>	



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H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
<p>1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)</p>		
<p>IC 36-8-16.7 states (d) Beginning in 2013, the state board of accounts annually shall audit the expenditures of distributions under this chapter made during the immediately preceding calendar year by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (a) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (f), that is available to the PSAP or to a unit in which the PSAP is located.</p>		

Question	Yes	No
<p>2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)</p>		
<p>C 36-8-16.7-38 PSAP use of distributions; annual report to board; audits Sec. 38. (a) A PSAP may use a distribution from a county under this chapter only for the following: (1) The lease, purchase, or maintenance of communications service equipment. (2) Necessary system hardware and software and data base equipment.</p>		



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- (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of:
 - (A) the statewide 911 system; or
 - (B) a wireline enhanced emergency telephone system funded under IC 36-8-16 (before its repeal on July 1, 2012).
 - (4) Operational costs, including costs associated with:
 - (A) utilities;
 - (B) maintenance;
 - (C) equipment designed to provide backup power or system redundancy, including generators; and
 - (D) call logging equipment.
 - (5) An emergency notification system that is approved by the board under section 40 of this chapter.
 - (6) Connectivity to the Indiana data and communications system (IDACS).
 - (7) Rates associated with communications service providers' enhanced emergency communications system network services.
 - (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission.
 - (9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.
- (b) A PSAP may not use a distribution from a county under this chapter for the following:
- (1) The construction, purchase, renovation, or furnishing of PSAP buildings.
 - (2) Vehicles.
- (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:
- (1) All expenditures made during the immediately preceding calendar year from distributions under this chapter.
 - (2) Call data and statistics for the immediately preceding calendar year, as specified by the board and collected in accordance with any reporting method established or required by the board.
 - (3) All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.
 - (4) All funding sources and amounts of funding used for costs described in subdivision (3).
- (d) The state board of accounts shall audit the expenditures of distributions under this chapter by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (a) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (e), that is available to the PSAP or to a unit in which the PSAP is located.
- (e) A distribution under section 37(a)(2) of this chapter must be deposited by the treasurer of the county in a separate fund set aside for the purposes allowed by subsections (a) and (b). The fund must be known as the _____ (insert name of county) 911 fund. The county treasurer may invest money in the fund in the same manner that other money of the county may be invested, but income earned from the investment must be deposited in the fund set aside under this subsection.
- (f) Not later than November 1 of each year, the board shall provide in an electronic format under IC 5-



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14-6 to the general assembly the information submitted under subsection (c)(3) and (c)(4).

As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.12; P.L.181-2015, SEC.51.



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I. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
<p>1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>1a. If YES, in the space below, please cite any specific legal authority:</p>		
<p>Indiana law does not restrict the use of funds by technology such as 911, E911 or NG 911 as independent components in offering 911 service. For example, the Statewide network is a component of NG 911 as are a few of the PSAPs by connectivity and CPE while other PSAPs remain operational in a legacy network and/or CPE.</p> <p>Allowable expenses include all (3) levels of service as indicated by the bold type below.</p> <p>IC 36-8-16.7-38 PSAP use of distributions; annual report to board; audits Sec. 38. (a) A PSAP may use a distribution from a county under this chapter only for the following: (1) The lease, purchase, or maintenance of communications service equipment. (2) Necessary system hardware and software and data base equipment. (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of: (A) the statewide 911 system; or (B) a wireline enhanced emergency telephone system funded under IC 36-8-16 (before its repeal on July 1, 2012). (4) Operational costs, including costs associated with: (A) utilities; (B) maintenance; (C) equipment designed to provide backup power or system redundancy, including generators; and (D) call logging equipment. (5) An emergency notification system that is approved by the board under section 40 of this chapter. (6) Connectivity to the Indiana data and communications system (IDACS). (7) Rates associated with communications service providers' enhanced emergency communications system network services. (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission. (9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.</p>		



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- (b) A PSAP may not use a distribution from a county under this chapter for the following:
- (1) The construction, purchase, renovation, or furnishing of PSAP buildings.
 - (2) Vehicles.
- (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:
- (1) All expenditures made during the immediately preceding calendar year from distributions under this chapter.
 - (2) Call data and statistics for the immediately preceding calendar year, as specified by the board and collected in accordance with any reporting method established or required by the board.
 - (3) All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.
 - (4) All funding sources and amounts of funding used for costs described in subdivision (3).
- (d) The state board of accounts shall audit the expenditures of distributions under this chapter by each PSAP that receives distributions under this chapter. In conducting an audit under this subsection, the state board of accounts shall determine, in conjunction with the board, whether the expenditures made by each PSAP are in compliance with subsections (a) and (b). The board shall review and further audit any ineligible expenditure identified by the state board of accounts under this subsection or through any other report. If the board verifies that the expenditure did not comply with this section, the board shall ensure that the fund is reimbursed in the dollar amount of the noncomplying expenditure from any source of funding, other than a fund described in subsection (e), that is available to the PSAP or to a unit in which the PSAP is located.
- (e) A distribution under section 37(a) (2) of this chapter must be deposited by the treasurer of the county in a separate fund set aside for the purposes allowed by subsections (a) and (b). The fund must be known as the _____ (insert name of county) 911 fund. The county treasurer may invest money in the fund in the same manner that other money of the county may be invested, but income earned from the investment must be deposited in the fund set aside under this subsection.
- (f) Not later than November 1 of each year, the board shall provide in an electronic format under IC 5-14-6 to the general assembly the information submitted under subsection (c)(3) and (c)(4).

As added by P.L.132-2012, SEC.20. Amended by P.L.157-2015, SEC.12; P.L.181-2015, SEC.51.

Question	Yes	No
2. In the annual period ending December 31, 2016, has your state or jurisdiction expended funds on Next Generation 911 programs? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2a. If YES, in the space below, please enter the dollar amount that has been expended.		
Amount (\$)	Through its contracted vendors who provides a statewide public safety IP enabled network for the routing of all text to 911 services and wireless calls. The board contractual obligations for this network was approximately \$15 million for the reporting period. Local expenditures for NG911 programs is unknown.	



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3. For the annual period ending December 31, 2016, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.

Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Regional ESInets	<input type="checkbox"/>	<input checked="" type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input type="checkbox"/>



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4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2016.

The board has continued working with INdigital and AT&T during this reporting period to build out two dual ESInets and the build out should be completed in calendar year 2017.

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2016, how many PSAPs within your state implemented text-to-911 and are accepting texts?	91
Question	Estimated Number of PSAPs that will Become Text Capable
6. In the next annual period ending December 31, 2017, how many PSAPs do you anticipate will become text capable?	0



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J. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2016, did your state expend funds on cybersecurity programs for PSAPs?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	Exact amount is unknown since it is a part of our master contracts

Question	Total PSAPs
2. During the annual period ending December 31, 2016, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?	Unknown

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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K. Measuring Effective Utilization of 911/E911 Fees

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

Please see the attached two questionnaires



2016 PSAP Call Count and Information Collection Form

Effective July 1, 2015, IC 36-8-16.7-38 (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:

2. Call data and statistics for the immediately preceding calendar year, as specified by the board and collected in accordance with any reporting method established or required by the board.

Report due to the Statewide 911 Board by January 31, 2017

1. General Information

PSAP Name:	
Director's Name:	
Director's Direct Number:	
Director's Email Address:	
Oversight Agency/Authority Name:	
PSAP 24/7 Phone Number:	
PSAP Admin Phone Number:	
PSAP Physical Address:	
PSAP Mailing Address:	

2. 2016 Call Counts

Wireline:	
Wireless:	
VOIP:	
TDD:	
Non-Service Initialized (NSI):	
Total 911 calls received:	

3. Text Counts

Total Text Sessions to 911:	
Total Text Sessions from 911:	
Total Text Sessions:	

4. PSAP Personnel

Total staff (#):		Total supervisors (#):	
Total full-time telecommunicators staffed (#):		Total full-time telecommunicators positions open (#):	
Total part-time telecommunicators staffed (#):		Total part-time telecommunicators positions open (#):	

5. PSAP Training

Is new hire telecommunicator training mandatory: (Yes or No)	
What type of new hire training is used: (<i>Classroom, OTJ-only, combination of classroom and OTJ, etc.</i>)	
If there is a classroom component, how long (expressed in hours) is the training:	
Does a new employee attend a formal basic training course during their "basic" training: (<i>such as APCO's PST1 or IAED's ETC Course, etc.</i>)	
If there is a classroom component, how long (expressed in hours) is the training:	
If a new employee has dispatch experience, is training different for that employee: If so, how?	
How long (expressed in weeks) does a typical new-hire employee without prior experience take to be an "effective" dispatcher for your agency:	
Is there a mandatory continuing education component:	
If yes, how many hours of continuing education is required for each employee per year:	
Who performs training for your agency: (<i>agency name, in-house trainer, OTJ training, etc.</i>)	
Is your agency accredited by any outside body regarding your training, operations, etc: (<i>CALEA, APCO P33 Training, IAED A.C.E., etc.</i>)	
Does PSAP have Emergency Medical Dispatch (EMD) ability: (Yes or No)	
What EMD protocols (product names) are utilized:	

7. PSAP Equipment

Total consoles (#):		Total consoles staffed 24/7 (#):	
CPE/ALI Vendor:		CPE/ALI Model:	
CAD Vendor:		CAD Model:	
Mapping/GIS Vendor:		Mapping/GIS Software:	
Recording Vendor:		Recording Software:	
Emergency Notification System Vendor (ENS):		Was it approved by the Board: (Yes or No)	
Does your PSAP have any planned upgrades or changes and when:			

8. Back-up Plan

Do you have a back-up PSAP location (not staffed 24x7): (Yes or No)		Do you have mobile emergency command center: (Yes or No)	
How does the PSAP manually go into a "busy" mode: <i>(make busy switch, call to a NOC, other)</i>		Do you have formal back-up plan procedures: (Yes or No)	
When in "busy" mode, where do those calls go: <i>(List backup PSAPs)</i>	1. 2. 3. 4.		
Where do calls route when your PSAP is in an all circuits busy state: <i>(List backup PSAPs)</i>	1. 2. 3. 4.		



9-1-1 Saves Lives

10 West Market Street Suite 2420 Indianapolis, IN 46204

(317) 234-8362 Office | (317) 233-0894 Fax

www.in911.net



PSAP NAME:

2016 ANNUAL PSAP EXPENDITURES AND FUNDING DATA COLLECTION

MUST USE THIS FORM

Effective July 1, 2015, IC 36-8-16.7-38 (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:

Reporting: January 1, 2016 through December 31, 2016

- 1. All expenditures made during the immediately preceding calendar year from distributions under this chapter.
- 3. All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.

Administration - Personnel Costs:

To include, but not limited to:
Salary, to include overtime

Statewide 911 Fund General Fund

COIT

LOIT

CAGIT

Interlocal Agreement

Casinos

Other Funding Source (specify)

Other Funding Source (specify)

FICA

PERF

Deferred Comp

Worker's Comp

Unemployment Ins

Health and Dental Ins

Clothing Allowance

Organization Dues

Witness Fees

Longevity Pay

Retiree Ins

Pre Employment Screening

Post Employment Screening

Other (Specify)

Administration - Other Costs:
To include, but not limited to:

Office Supplies

Postage

Fax Machines

Copy Machines

Advertising

Promotion

Training Expenses

Other (Specify)

TOTAL \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -

PSAP NAME: 2016 ANNUAL PSAP EXPENDITURES AND FUNDING DATA COLLECTION

MUST USE THIS FORM

Effective July 1, 2015, IC 36-8-16.7-38 (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following:

Reporting: January 1, 2016 through December 31, 2016

- 1. All expenditures made during the immediately preceding calendar year from distributions under this chapter.
- 3. All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.

Building and Grounds:

To include, but not limited to:

Utilities Statewide 911 Fund General Fund COIT LOIT CAGIT Interlocal Agreement

Gas Statewide 911 Fund General Fund COIT LOIT CAGIT Casinos

Electric Statewide 911 Fund General Fund COIT LOIT CAGIT Other Funding Source (specify) Other Funding Source (specify)

Internet Statewide 911 Fund General Fund COIT LOIT CAGIT Other Funding Source (specify) Other Funding Source (specify)

Other (Specify) _____

TOTAL \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -

To include, but not limited to:

Administrative Phone System Statewide 911 Fund General Fund COIT LOIT CAGIT Interlocal Agreement Casinos Other Funding Source (specify) Other Funding Source (specify)

Circuit Costs _____

Hardware _____

Software _____

Upgrades _____

Maintenance Agreements _____

Repairs _____

Other (Specify) _____

TOTAL \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -

PSAP NAME: 2016 ANNUAL PSAP EXPENDITURES AND FUNDING DATA COLLECTION MUST USE THIS FORM

Effective July 1, 2015, IC 36-8-16.7-38 (c) Not later than January 31 of each year, each PSAP shall submit to the board a report of the following: Reporting: January 1, 2016 through December 31, 2016

- 1. All expenditures made during the immediately preceding calendar year from distributions under this chapter.
3. All costs associated with dispatching appropriate public safety agencies to respond to 911 calls received by the PSAP.

Operations:

To include, but not limited to: Statewide 911 Fund General Fund COIT LOIT CAGIT Interlocal Agreement Casinos Other Funding Source (specify) Other Funding Source (specify)

CAD System _____

Mapping/GIS _____

Logging Recorder _____

Dispatcher Work Stations (consoles) _____

Software _____

Upgrades _____

Maintenance Agreements _____

Repairs _____

Other (Specify) _____

TOTAL \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -

Radio Infrastructure:

To include, but not limited to: Statewide 911 Fund General Fund COIT LOIT CAGIT Interlocal Agreement Casinos Other Funding Source (specify) Other Funding Source (specify)

Radio Base _____

Mobile _____

Portable _____

Re-Programming (P25) _____

Pagers _____

Repeaters _____

Remote Transmitter Sites _____

Towers _____

Maintenance Agreements _____

