



Federal Communications Commission  
Washington, D.C. 20554

Approved by OMB  
3060-1122  
Expires: March 31, 2018  
Estimated time per response: 10-55  
hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122 , the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

**A. Filing Information**

**1. Name of State or Jurisdiction**

| State or Jurisdiction |
|-----------------------|
| State Of Louisiana    |

**2. Name, Title and Organization of Individual Filing Report**

| Name            | Title   | Organization        |
|-----------------|---|---------------------|
| Richard McGuire | Louisiana APCO 2 <sup>nd</sup> Vice President and LA-NENA NG-911 Chairman | Louisiana NENA/APCO |



Federal Communications Commission  
Washington, D.C. 20554

**B. Overview of State or Jurisdiction 911 System**

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2016:

| PSAP Type <sup>1</sup> | Total     |
|------------------------|-----------|
| Primary                | 57        |
| Secondary              | 50        |
| <b>Total</b>           | <b>82</b> |

2. Please provide the total number of active telecommunicators<sup>2</sup> in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2016:

| Number of Active Telecommunicators | Total |
|------------------------------------|-------|
| Full-Time                          | 820   |
| Part-time                          | 8     |

\*\*\* 61 of 64 Parishes Reporting.

3. For the annual period ending December 31, 2016, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

|                       |                 |
|-----------------------|-----------------|
| <b>Amount</b><br>(\$) | \$68,846,753.97 |
|-----------------------|-----------------|

<sup>1</sup> A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at [https://c.yimcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014\\_2014072.pdf](https://c.yimcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf).

<sup>2</sup> A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 137.



Federal Communications Commission  
Washington, D.C. 20554

3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2016 to December 31, 2016.

| Type of Service | Total 911 Calls |
|-----------------|-----------------|
| Wireline        | 764,116         |
| Wireless        | 3,412,344       |
| VoIP            | Unknown         |
| Other           | Unknown         |
| <b>Total</b>    | 4,176,460       |

\*\*\*\*\* 56 of 64 Parishes Reporting

**C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes ..... x
- No .....

1a. If YES, provide a citation to the legal authority for such a mechanism.

Louisiana RS 33:9101; RS 33:9106; RS:33:9109



Federal Communications Commission  
Washington, D.C. 20554

**1b. If YES, during the annual period January 1, 2016 to December 31, 2016, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.**

Yes. In 2016 the Louisiana State Legislature Passed Act 665 and Act 590 adjusting the Wireless and Prepaid Wireless Rates for the State of Louisiana

**2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.**

- The State collects the fees .....
- A Local Authority collects the fees .....
- A hybrid approach where two or more governing bodies  
(e.g., state and local authority) collect the fees ..... x

**3. Describe how the funds collected are made available to localities.**

Louisiana Law stipulates that Local Parish Communications Districts collect Wireline and Postpaid Wireless fees directly. Prepaid fees are collected at point of sale, remitted to the Louisiana Department of Revenue and then dispersed on a per capita basis per parish based on the 2010 census.



Federal Communications Commission  
Washington, D.C. 20554

**D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

| <b>1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.</b>   |  |                                     |
|--|--|-------------------------------------|
| Jurisdiction   | Authority to Approve Expenditure of Funds<br>(Check one) |                                     |
|  | Yes  | No                                  |
| State  | <input type="checkbox"/>                                 | <input checked="" type="checkbox"/> |
| Local<br>(e.g., county, city, municipality)  | <input checked="" type="checkbox"/>                      | <input type="checkbox"/>            |
| <b>1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)</b> |  |                                     |
| Fees must be spend based on limitations as outlined in Louisiana RS 33:9101; RS 33:9106; RS:33:9109  |  |                                     |

**2. Has your state established a funding mechanism that mandates *how* collected funds can be used? Check one.**

- Yes .....
- No .....

**2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

Louisiana RS 33:9101; RS 33:9106; RS:33:9109

**2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**



Federal Communications Commission  
Washington, D.C. 20554



Federal Communications Commission  
Washington, D.C. 20554

**E. Description of Uses of Collected 911/E911 Fees**

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

Attached to this document is a Statewide 9-1-1 Consolidated Report submitted to the Louisiana House and Senate Commerce Committees.



Federal Communications Commission  
Washington, D.C. 20554

| <b>2. Please identify the allowed uses of the collected funds. Check all that apply.</b>  |   |   |                                     |
|---|---|---|-------------------------------------|
| <b>Type of Cost</b>   |   | <b>Yes</b>                                  | <b>No</b>                           |
| <b>Operating Costs</b>  | Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)       | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
|   | Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software) | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
|   | Lease, purchase, maintenance of building/facility   | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
| <b>Personnel Costs</b>  | Telecommunicators' Salaries   | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
|   | Training of Telecommunicators   | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
| <b>Administrative Costs</b>   | Program Administration  | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
|   | Travel Expenses   | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
| <b>Dispatch Costs</b>   | Reimbursement to other law enforcement entities providing dispatch                              | <input type="checkbox"/>                    | <input checked="" type="checkbox"/> |
|   | Lease, purchase, maintenance of Radio Dispatch Networks   | <input checked="" type="checkbox"/>         | <input type="checkbox"/>            |
| <b>Grant Programs</b>   |   | <input type="checkbox"/><br>If YES, see 2a. | <input checked="" type="checkbox"/> |
| <b>2a. During the annual period ending December 31, 2016, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.</b> |   |   |                                     |
|   |   |   |                                     |





Federal Communications Commission  
Washington, D.C. 20554

**F. Description of 911/E911 Fees Collected**

| <b>1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.</b> |   |   |
|---|---|---|
| <b>Service Type</b>   | <b>Fee/Charge Imposed</b>                                 | <b>Jurisdiction Receiving Remittance<br/>(e.g., state, county, local authority, or a combination)</b> |
| Wireline  | Up to 5% of Tariff Rate on Exchange Service               | Local Authority   |
| Wireless  | Up to \$1.25 for all Parishes except for Jefferson Parish | Local Authority (Changed mid-year 2016)   |
| Prepaid Wireless  | 4% Point of Sale  | State (Changed mid-year 2016)   |
| Voice Over Internet Protocol (VoIP)   |   | Local Authority   |
| Other   | N/A   | N/A   |

**2. For the annual period ending December 31, 2016, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

| <b>Service Type</b>                 | <b>Total Amount Collected (\$)</b> |
|-------------------------------------|------------------------------------|
| Wireline                            | \$18,477,389.20                    |
| Wireless                            | \$32,131,791.77                    |
| Prepaid Wireless                    | \$5,683,699.63                     |
| Voice Over Internet Protocol (VoIP) | Data was not collected             |
| Other                               | \$9,943,108.90                     |



Federal Communications Commission  
Washington, D.C. 20554

|              |                 |
|--------------|-----------------|
| <b>Total</b> | \$67,633,866.62 |
|--------------|-----------------|

**2a. If an amount cannot be provided, please explain why.**

VOIP Revenue is not separated out as a separate funding source in Louisiana.

**3. Please identify any other sources of 911/E911 funding.**

\$9,943,108.90 (Included all other revenue not otherwise specified including Local sales/property taxes, insurance reimbursements and other contract services )

| Question   | Yes                      | No                                  |
|--|--------------------------|-------------------------------------|
| <p><b>4. For the annual period ending December 31, 2016, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.</b></p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p><b>4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.</b></p>   |                          |                                     |
|  |                          |                                     |



Federal Communications Commission  
Washington, D.C. 20554

| <b>5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.</b> | <b>Percent</b>          |
|---|-------------------------|
| State 911 Fees  | 8.4% (Prepaid Wireless) |
| Local 911 Fees  | 91.6%                   |
| General Fund - State  | 0.00%                   |
| General Fund - County   | 0.00%                   |
| Federal Grants  | 0.00%                   |
| State Grants  | 0.00%                   |



Federal Communications Commission  
Washington, D.C. 20554

**G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

| Question   |   | Yes                        | No                       |
|--|---|----------------------------|--------------------------|
| <b>1. In the annual period ending December 31, 2016, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? Check one.</b>  |   | x <input type="checkbox"/> | <input type="checkbox"/> |
| <b>1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.</b> |   |                            |                          |
| <b>Amount of Funds (\$)</b>  | <b>Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)</b> |                            |                          |
|  |   |                            |                          |
|  |   |                            |                          |
|  |   |                            |                          |
|  |   |                            |                          |
|  |   |                            |                          |



Federal Communications Commission  
Washington, D.C. 20554

**H. Oversight and Auditing of Collection and Use of 911/E911 Fees**

| Question  | Yes                                 | No                       |
|---|-------------------------------------|--------------------------|
| <b>1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.</b>  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <b>1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)</b>  |                                     |                          |
| Louisiana Revised Statutes 33:9101 and other Louisiana state laws and acts regulate approved expenditures. Each district is subject to periodic audits overseen by the Legislative Auditor of the State of Louisiana. A copy of the Statewide 9-1-1 Consolidated Report submitted to the Louisiana House and Senate Commerce Committees is attached to this document. |                                     |                          |

| Question  | Yes                                 | No                       |
|---|-------------------------------------|--------------------------|
| <b>2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.</b>                                      | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <b>2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2016. (Enter "None" if no actions were taken.)</b> |                                     |                          |
| NONE  |                                     |                          |



Federal Communications Commission  
Washington, D.C. 20554

**I. Description of Next Generation 911 Services and Expenditures**

| Question   | Yes                                 | No                       |
|--|-------------------------------------|--------------------------|
| <b>1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.</b> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <b>1a. If YES, in the space below, please cite any specific legal authority:</b>   |                                     |                          |
| Louisiana RS 33:9101; RS 33:9106; RS:33:9109   |                                     |                          |

| Question   | Yes  | No                       |
|--|--|--------------------------|
| <b>2. In the annual period ending December 31, 2016, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.</b> | <input checked="" type="checkbox"/>  | <input type="checkbox"/> |
| <b>2a. If YES, in the space below, please enter the dollar amount that has been expended.</b>  |  |                          |
| <b>Amount (\$)</b>   | Louisiana does not track the funds expended on NG-911 projects as a separate amount. |                          |



Federal Communications Commission  
Washington, D.C. 20554

| 3. For the annual period ending December 31, 2016, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state. |                                     |                                     |  |   |                                     |
|--|-------------------------------------|-------------------------------------|--|---|-------------------------------------|
| Type of ESInet   | Yes                                 | No                                  | If Yes, Enter Total PSAPs Operating on the ESInet  | If Yes, does the type of ESInet interconnect with other state, regional or local ESInets? |                                     |
|  |                                     |                                     |  | Yes   | No                                  |
| a. A single, state-wide ESInet   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |  | <input type="checkbox"/>  | <input type="checkbox"/>            |
| b. Local (e.g., county) ESInet   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | 3est.  | <input type="checkbox"/>  | <input type="checkbox"/>            |
| c. Regional ESInets  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | [If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet] | <input type="checkbox"/>  | <input checked="" type="checkbox"/> |
| Name of Regional ESInet:   |                                     |                                     | Calcasieu/Cameron  | <input type="checkbox"/>  | <input checked="" type="checkbox"/> |
| Name of Regional ESInet:   |                                     |                                     |  | <input type="checkbox"/>  | <input type="checkbox"/>            |



Federal Communications Commission  
 Washington, D.C. 20554

**4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2016.**

Please see attached report.

| Question   | Total PSAPs Accepting Texts                             |
|--|---|
| <b>5. During the annual period ending December 31, 2016, how many PSAPs within your state implemented text-to-911 and are accepting texts?</b> | 12  |
| Question   | Estimated Number of PSAPs that will Become Text Capable |
| <b>6. In the next annual period ending December 31, 2017, how many PSAPs do you anticipate will become text capable?</b>                       | 13 additional for a total of 25                         |





Federal Communications Commission  
Washington, D.C. 20554

**J. Description of Cybersecurity Expenditures**

| Question   | Check the appropriate box       |                                | If Yes, Amount Expended (\$) |
|--|---------------------------------|--------------------------------|------------------------------|
| 1. During the annual period ending December 31, 2016, did your state expend funds on cybersecurity programs for PSAPs? | Yes<br><input type="checkbox"/> | No<br><input type="checkbox"/> | Unknown                      |

| Question  | Total PSAPs |
|---|-------------|
| 2. During the annual period ending December 31, 2016, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program? | 18          |

| Question  | Yes                      | No                       | Unknown                    |
|---|--------------------------|--------------------------|----------------------------|
| 3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction? | <input type="checkbox"/> | <input type="checkbox"/> | x <input type="checkbox"/> |



Federal Communications Commission  
Washington, D.C. 20554

**K. Measuring Effective Utilization of 911/E911 Fees**

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

The funds are used to support the receipt of calls from the public and the response to those calls, by law enforcement agencies, fire departments, emergency medical services and other public safety responders.