**Approved by OMB**

**3060-1122**

**Expires: March 31, 2025**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau (the Bureau) seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act, as amended by Section 902.[[1]](#footnote-2)

**Instructions for Filling Out the Questionnaire**

**Please read and follow these general instructions:**

* Please complete all sections of this form.
* Please enter only numeric responses where requested.
  + Dollar or percentage signs, decimal points, and thousands separator commas are acceptable.
  + Blank responses, “None”, “Unknown”, or “N/A” are also acceptable.
  + To facilitate the Bureau’s calculations for the Annual Fee Report, please avoid stray characters such as: \*, ~, (), or [] in numeric responses.
* Use the associated Addendum fields to enter other information, such as footnotes, qualifiers, text, descriptions, and/or explanations.
* All responses should pertain to calendar year (January 1 – December 31), not fiscal year.
* Unless otherwise directed, please provide requested information directly on this form, rather than submit, refer to, and/or rely on supplemental materials.
* Please consolidate separate response forms (and/or responses to individual questions) completed by counties, municipalities, or other local jurisdictions into one response form for the entire state, using sums and averages as appropriate.

1. **Filing Information**

**A1. Name of State or Jurisdiction**

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| **State or Jurisdiction** |
| Nebraska |

**A2. Name, Title and Organization of Individual Filing Report**

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| **Name** | **Title** | **Organization** |
| David Sankey | State 911 Director | Nebraska Public Service Commission |

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| **Addendum Section A** |
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1. **Overview of State or Jurisdiction 911 System**

**B1. Please provide the total number of active primary and secondary Public Safety Answering Points (PSAPs) in your state or jurisdiction that received funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2023. PSAPs that did not receive funding derived from the collection of 911/E911 fees need not be included in the response boxes, but may be reported in Addendum Section B1.**

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| **PSAP Type[[2]](#footnote-3)** | **Number of PSAPs** |
| Primary | 68 |
| Secondary |  |
| **Total** | 68 |

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| **Addendum Section B1** |
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**B2. Please provide the total number of active telecommunicators[[3]](#footnote-4) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2023. Telecommunicators that were not funded through the collection of 911 and E911 fees need not be included in the response boxes, but may be reported in Addendum Section B2.**

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| **Telecommunicator Type** | **Number of Active Telecommunicators Funded by 911/E911 Fees** |
| Full Time | 626 |
| Part Time | 60 |

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| **Addendum Section B2** |
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**B3. For the annual period ending December 31, 2023, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| **Amount ($)** | 65,263,070 |

**B3a. If an amount cannot be provided, please explain why.**

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| The Nebraska Public Service Commission has jurisdiction over the 911 Wireless Surcharge funds, collection, and dissemination. The PSAP's have local control over their costs and general funds along with their 911 wireline surcharge monies. The amount reported in B3 is an estimate based on the total operating budget of the PSAPs as reported to the Public Service Commission. |

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| **Addendum Section B3** |
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**B4. Please provide the total number of 911 voice calls that your state or jurisdiction received during the period January 1, 2023 to December 31, 2023.**

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| **Type of Service** | **Total 911 Voice Calls** |
| Wireline | 52,692 |
| Wireless | 877,698 |
| VoIP | 76,680 |
| Other (report 911 texts separately below in B.4a) |  |
| **Total** | 1,007,070 |

**B4a. Please provide the total number of 911 texts that your state or jurisdiction received during the period January 1, 2023 to December 31, 2023.**

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| Texts to 911 | 5155 |

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| **Addendum Section B4** |
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1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**

**C1. Has your State, or any political subdivision, Indian Tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check* ***one****.*

* Yes …………………..
* No ………………..…..

**C1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| Nebraska has four statutory enactments that provide the legal authority for funding 911 service.  The Emergency Telephone Communication Systems Act, Neb. Rev. Stat. §§ 86-420 to 86-441.01, provides the funding mechanism for landline and voice over internet protocol ("VOIP") 911 service, which is within the purview of local government bodies.  The 911 Service System Act, Neb. Rev. Stat. §§ 86-1001 to 86-1029.04, the Enhanced Wireless 911 Service Act, Neb. Rev. Stat. §§ 86-442 to 86-470, and the Prepaid Wireless Surcharge Act Neb. Rev. Stat. §§ 86-901 to 86-905 provide the legal authority for the funding of wireless 911 service, which is under the purview of the Nebraska Public Service Commission. |

**C1b. If YES to C1, during the annual period January 1, 2023 to December 31, 2023, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism?** *Check* ***one*** *(leave blank if NO to C1).*

* Yes …………………..
* No ………………..…..
* Unknown ………..…..

**C1c. If YES to C1b., provide a description of amendments, enlargements, or alterations to the funding mechanism, if applicable.**

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| **Addendum Section C1** |
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**C2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees**? *Check* ***one***. *If both State and local authorities collect fees, please check the “hybrid approach” box only.*

* The State collects the fees …………………………………..
* A local authority collects the fees ……………………….…
* A hybrid approach where two or more governing bodies

(*e.g.*, state and local authority) collect the fees ……………..

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| **Addendum Section C2** |
| The State of Nebraska Public Service Commission collects the 911 Wireless Surcharge fees from the wireless carriers and pre-paid retailers and remits those dollars to the 911 Service System Fund.  The telecommunication providers collect the 911 Wireline and VoIP surcharge dollars and remit them directly to local government to support the PSAPs |

**C3. Describe how the funds collected are made available to localities.**

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| 911 surcharges on landline and VoIP service are collected from customers by landline and VoIP service providers during each billing cycle and remitted directly to local governing bodies on a quarterly basis.  911 surcharges on post-paid wireless service are collected from customers by wireless service providers during each billing cycle, remitted to the Nebraska Public Service Commission on a monthly basis and credited to the 911 Service System Fund. 911 surcharges on pre-paid wireless service are collected by each retail seller at the point of sale, remitted to the Nebraska Department of Revenue on a monthly basis and credited to the 911 Service System Fund after deduction of a nominal service charge. The Nebraska Public Service Commission allocates funding directly to each local PSAP from the 911 Service System Fund, in addition to making payments to service providers for the benefit of PSAPs for services such as a statewide ESInet, NG 911 Core Services, selective routing, database maintenance, text-to-911, and geographic information systems information. |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

**D1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.** *Check* ***one***.

* The State has authority to approve the expenditure of funds ………………….…..
* One or more local authorities has authority to approve the expenditure of funds…
* A hybrid approach where two or more governing bodies (e.g., state or local authority) have authority to approve the expenditure of funds ……………………………….

**D1a. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.).**

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| Local government entities are authorized by statute to approve the expenditure of 911 surcharges on landline and VOIP service for the purchase, installation, maintenance, and operation of telecommunications equipment and telecommunications-related services required for the provision of 911 service. Neb. Rev. Stat. § 86-435.  The Nebraska Public Service Commission is authorized by statute to approve the expenditure of 911 surcharges on wireless service for (1) costs incurred by or on behalf of governing bodies or public safety answering points to provide 911 service, including, but not limited to, acquisition of new equipment and related maintenance costs and license fees, upgrades and modifications, delivering next-generation 911 core services, training personnel used to provide 911 services; and for the acquisition, installation, maintenance, and operation of telecommunications equipment and telecommunications service required for the provision of 911 service or (2) costs incurred by wireless carriers to implement enhanced wireless 911 service pursuant to a service request or agreement with a public safety answering point. Neb. Rev. Stat. §§ 86-465, 86-1025(c). |

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| **Addendum Section D1** |
| The 911 Wireline surcharge is collected by the telecommunication carriers and remitted directly to the local government PSAP. The Nebraska State Auditor's Office audits those dollars when they conduct the local government audit |

**D2. Has your state established a funding mechanism that mandates *how* collected funds can be used?** *Check* ***one***.

* Yes …………………..
* No ………………..…..

**D2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| Neb. Rev. Stat. §§ 86-435, 86-465, 86-1025(c). See, also, Orders issued by Nebraska Public Service Commission pursuant to Docket No. 911-019 and Docket No. 911-073 |

**D2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**

**E1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| 911 surcharge revenues collected on landline and VoIP service funds are utilized under the discretion of the local authority for the purchase, installation, maintenance, and operation of telecommunications equipment and telecommunications-related services required for the provision of 911 service. The Public Service Commission does not have access to information regarding specific local expenditures.  The Nebraska Public Service Commission utilizes 911 surcharge revenues collected on wireless service to (1) provide direct funding to 68 public safety answering points to pay costs incurred to provide 911 service across the state; (2) reimburse wireless service providers to implement enhanced 911 service in the State of Nebraska; (3) pay the cost to establish and maintain Text-to-911 service; (4) pay the costs for a statewide ESInet and NG 911 Core Services, (5) pay the cost of selective routing and database management services provided to PSAPs by local exchange carriers, (6) pay the cost of developing statewide GIS data to enhance 911 call routing and location accuracy, (7) pay consulting costs associated with the transition to next-generation 911 (“NG911”), (8) pay for a statewide MIS reporting service available to all Nebraska PSAPs, and (9) pay administrative costs. |

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| **E2. Please identify the uses of the collected funds.[[4]](#footnote-5) *Check all that apply*.** | | | |
| **Type of Cost** | | **Yes** | **No** |
| **PSAP operating costs, including technological innovation that supports 911** | Lease, purchase, maintenance, replacement, and upgrade of customer premises equipment (CPE) (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of computer aided dispatch (CAD) equipment (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of PSAP building/facility |  |  |
| NG911, cybersecurity, pre-arrival instructions, and emergency notification systems (ENS) |  |  |
| **PSAP personnel costs** | Telecommunicators’ Salaries |  |  |
| Training of Telecommunicators |  |  |
| **PSAP administrative costs** | Program Administration |  |  |
| Travel Expenses |  |  |
| **Costs for integration and interoperability of 911 systems and public safety/first responder radio systems** | Integrating public safety/first responder dispatch and 911 systems, including lease, purchase, maintenance, and upgrade of CAD hardware and software to support integrated 911 and public safety dispatch operations |  |  |
| Providing for the interoperability of 911 systems with one another and with public safety/first responder radio systems |  |  |
| **Grant programs** |  | **If YES, see E2a.** |  |
| **E2a. During the annual period ending December 31, 2023, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of such grants.** | | | |
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| **Addendum Section E2** |
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1. **Description of 911/E911 Fees Collected**

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| **F1. Please describe the amount of fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.** | | | | |
| **Service Type – provide *either* fee ($) or percentage (%)** *(leave inapplicable cell blank for each type)* | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance**  *Check* ***one*** *for each Service Type. If both State and County/Local Authorities receive remittances, please check the “Combination” box only.* | | |
| **State** | **County or Local Authority** | **Combination of State and County/Local** |
| **Wireline – monthly fee ($) or percentage (%)** | $0.50 to $1.00 per line |  |  |  |
| % |
| **Wireless – monthly fee ($) or percentage (%)** | $0.70 per line statewide except Douglas County is $0.50 per line |  |  |  |
| % |
| **Prepaid Wireless –flat fee ($) or percentage (%) per retail transaction** | $ |  |  |  |
| 1.4% statewide except Douglas County which is 1% |
| **Voice Over Internet Protocol (VoIP) – monthly fee ($) or percentage (%)** | $0.50 to $1.00 per line |  |  |  |
| % |
| **Other – monthly fee ($) or percentage (%)** | $ |  |  |  |
| % |

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| **Addendum Section F1** |
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**F2. For the annual period ending December 31, 2023, please report the total amount collected pursuant to the assessed fees or charges described in Question F1.**

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| **Service Type** | **Total Amount Collected ($)** |
| Wireline | $3,584,941 Estimate |
| Wireless | $12,154,791 |
| Prepaid Wireless | $1,052,757 |
| Voice Over Internet Protocol (VoIP) | Included in Wireline |
| Other | 0 |
| **Total** | $16,792,489 |

**F2a. If an amount cannot be provided, please explain why.**

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| VoIP surcharge dollars are collected and remitted directly to local government with the Wireline surcharge dollars. The amount collected for Wireline and VoIP in 2023 is an estimate. |

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| **Addendum Section F2** |
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**F3. Please identify any other sources of 911/E911 funding.**

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| **Question** | **Yes** | **No** |
| **F4. For the annual period ending December 31, 2023, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check* ***one****.* |  |  |
| **Per** | | |
| Wireless 911 Surcharge funds are allocated to local governments to assist with local 911 operations. Local PSAPs use Wireless 911 Surcharge funds to supplement, locally collected Wireline 911 surcharge funds and local general funds to support PSAP operations. | | |

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| **Addendum Section F4** |
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| **F5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.** | **Percent (%)** |
| State 911 Fees | 10% |
| Local 911 Fees | 10% |
| General Fund - State | 0% |
| General Fund - County | 80% |
| Federal Grants |  |
| State Grants |  |

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| **Addendum Section F5** |
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1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

For the purposes of this questionnaire, diversion is the obligation or expenditure of a 911 fee or charge for a purpose or function other than the purposes and functions identified in 47 CFR § 9.23 of the Commission’s rules as acceptable.

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| **Question** | | **Yes** | **No** |
| **G1. In the annual period ending December 31, 2023, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended solely for acceptable purposes and functions as provided under 47 CFR § 9.23?** *Check* ***one***. | |  |  |
| **G1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were obligated or expended for purposes or functions other than those designated as acceptable under 47 CFR § 9.23, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the purposes or functions for such funds.** | | | |
| **Amount of Funds ($)** | **Identify the purposes or functions other than those designated as acceptable by the Commission for which the 911/E911 funds were obligated or expended. (*If you need more rows for your response, please enter the information in Addendum Section G1.*)** | | |
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| **Addendum Section G1** |
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| **Question** | | **Yes** | **No** |
| **G2. In the annual period ending December 31, 2023, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended for the purchase, maintenance, replacement, or upgrade of public safety radios, networks, equipment, or related infrastructure?** *Check* ***one***. | |  |  |
| **G2a. If YES to G2, are all of the public safety radios, networks, equipment, or related infrastructure on which funds were obligated or expended used to deliver 911-originated information to emergency responders? For the purposes of this questionnaire, 911-originated information includes all data and information delivered between the 911 request for assistance and the emergency responders.** | |  |  |
| **G2a(i). If NO to G2a, please explain.** | | | |
|  | | | |
| **G2b.** **If YES to G2, please itemize the amounts that were obligated or expended and include descriptions of the public safety radios, networks, equipment, or related infrastructure.** | | | |
| **Amount of Funds ($)** | **Description of such obligations or expenditures. (*If you need more rows for your response, please enter the information in Addendum Section G2.*)** | | |
| Unknown | In the Next Generation 911 funding model that became effective in 2022, the use of 911 surcharge funds for the purchase and maintenance of radio consoles inside the PSAP became an allowable expense. All other expenses for radio equipment and radio network costs are not allowable. The expenditure of 911 funds for radio consoles inside a PSAP is a local decision using funds available to the PSAP. The amount expended cannot be identifed until the audits for 2023 are complete. | | |
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| **Addendum Section G2** |
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**Safe Harbor for Multi-Purpose Fees**. Section 9.23(d) of the rules provides an elective safe harbor for states and taxing jurisdictions that designate multi-purpose fees or charges for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services. *See* 47 CFR § 9.23(d). The rule provides that the obligation or expenditure of such a fee or charge will not constitute diversion if the state or taxing jurisdiction (i) specifies the amount or percentage of such fees or charges that is dedicated to 911 services; (ii) ensures that the 911 portion of such fees or charges is segregated and not commingled with any other funds; and (iii) obligates or expends the 911 portion of such fees or charges for acceptable purposes and functions as defined under the Commission’s rules.

**G3. Does your state or taxing jurisdiction collect multi-purpose fees or charges designated for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services?**[[5]](#footnote-6) *Check* ***one****.*

* Yes …………………..
* No ………………..…..

**If YES to G3, please answer Questions G3a – G3c below. If NO to G3 above, leave Questions G3a – G3c below blank.**

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| **Question** | **Yes** | **No** |
| **G3a. Does the state or taxing jurisdiction specify the amount or percentage of such fees or charges that is dedicated to 911 services?** *Check* ***one****.* |  |  |
| **Question** | **Response** | |
| **G3a(i). Cite to the authority by which the state or taxing jurisdiction specifies the amount or percentage.** |  | |
| **G3a(ii). Indicate the amount or percentage of such a fee dedicated to 911 services. Provide *either* dollar amount or percentage.** *(Leave inapplicable cell blank.)* | $ | |
| % | |
| **Question** | **Yes** | **No** |
| **G3b. Does the state or taxing jurisdiction ensure that the 911 portion of such fees or charges is segregated and not commingled with any other funds?** *Check* ***one****.* |  |  |
| **G3b(i). Cite to the authority by which the state or taxing jurisdiction segregates such fees.** | | |
|  | | |
| **Question** | **Yes** | **No** |
| **G3c. Does the state or taxing jurisdiction obligate or expend the 911 portion of such fees or charges only for the purposes and functions designated by the Commission as acceptable pursuant to 47 CFR § 9.23?** *Check* ***one****.* |  |  |
| **G3c(i). If NO to G3c, please explain.** | | |
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| **Addendum Section G3** |
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1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| **H1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been obligated or expended for acceptable purposes and functions as designated under the Commission’s rules?** *Check* ***one****.* |  |  |
| **H1a.** **If YES, provide a description of: (i) the mechanisms or procedures and (ii) any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2023.** *(Enter “None” if no actions were taken.)* | | |
| With respect to landline and VoIP surcharge funds, local governing bodies are subject to audit by the Nebraska State Auditor to ensure that public funds are being spent appropriately. So far as the Public Service Commission is aware, no corrective actions relating to the use of 911 surcharge funds were taken as a result of any such audit during the reporting period.  With respect to wireless surcharge funds, the Public Service Commission requires each PSAP to annually complete an audit form, which must be returned with documentation supporting each expenditure of funding. Each audit form is reviewed and double checked by Public Service Commission staff. Any discrepancy identified is required to be explained and remedied. If needed, corrective actions may include replacing monies incorrectly used, paying money back to the 911 Service System Fund, or a reduction in future funding. | | |

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| **Addendum Section H1** |
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| **Question** | **Yes** | | **No** | |
| **H2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check* ***one****.* |  | |  | |
| **Question** | **Yes** | **No** | | **N/A** |
| **H2a. Did your state conduct an audit of service providers in connection with such auditing authority during the annual period ending December 31, 2023?** *Check* ***one****; check N/A if Question H2 response above is NO*. |  |  | |  |
| **H2b. If YES to H2 and H2a, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority for the annual period ending December 31, 2023.** *(Leave blank if not applicable / no actions were taken.)* | | | | |
| None | | | | |

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| **Addendum Section H2** |
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1. **Description of Next Generation 911 Services and Expenditures**

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| **Question** | **Yes** | **No** |
| **I1. Does your state or jurisdiction classify expenditures on Next Generation 911 (NG911) as within the scope of acceptable purposes and functions for the obligation or expenditure of 911 fees or charges?** *Check* ***one****.* |  |  |
| **I1a. If YES, please cite any specific legal authority:** | | |
| 911 Service System Act, Neb. Rev. Stat. §§ 86--1001 to 86-1029.04 | | |

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| **Question** | | **Yes** | **No** |
| **I2. In the annual period ending December 31, 2023, has your state or jurisdiction expended funds on NG911 programs?** *Check* ***one****.* | |  |  |
| **I2a. If YES, please enter the dollar amount that has been expended during the annual period.** | | | |
| **Amount**  **($)** | $4,705,027 | | |

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| **Addendum Section I2** |
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| **I3. For the annual period ending December 31, 2023, please provide the number of PSAPs that operated on each type of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.** | | | | | |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** | |
| **Yes** | **No** |
| I3a. A single, state-wide ESInet |  |  | 55 |  |  |
| I3b. Local (*e.g.*, county) ESInet(s) |  |  |  |  |  |
| I3c. Regional ESInets |  |  | [If one Regional ESInet is in operation, provide the total PSAPs on the first line below. If more than one Regional ESInet is in operation, provide the total PSAPs operating on each ESInet.] |  |  |
| Name of Regional ESInet 1:  South Central/Panhandle | | | 22 |  |  |
| Name of Regional ESInet 2:  Southeast | | | 13 |  |  |
| Name of Regional ESInet 3:  East Central | | | 0 |  |  |
| Name of Regional ESInet 4:  North Central | | | 6 |  |  |
| Name of Regional ESInet 5:  Metro | | | 3 |  |  |
| Name of Regional ESInet 6:  Mideast | | | 4 |  |  |
| Name of Regional ESInet 7:  Northeast | | | 7 |  |  |
| **If more Regional ESInets operate in your state or taxing jurisdiction, please list the names of Regional ESInets 8 and higher, and numbers of associated PSAPs, in the space below:** | | | | | |
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| **Addendum Section I3** |
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**I4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2023.**

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| Nebraska established the 911 Service System Advisory Committee, which is an advisory committee composed of state and local public safety officials as well as representatives of the telecommunications industry. The committee has been active in establishing working groups to make recommendations in the following areas: Techncial, GIS, Training, Funding, and Operations. The Technical Working Group established criteria to be used in the development of a Request For Proposal (RFP) for a vendor hosted statewide Emergency Services Internet Protocol Network and NG 911 Core Services. That RFP resulted in a contract in January 2021 with Lumen/Intrado to provide the services necessary for the Nebraska 911 Service System. After establishing Points of Interconnect for Originating Service Providers, and building circuits to the PSAP's, PSAPs began migrating to the statewide ESInet and became Next Generation 911 PSAPs. At the end of 2023, there were 55 of 68 PSAPs connected to the Statewide ESInet.  The Funding Working Group collaborated on the development of a new funding mechanism for NG 911 which was adopted by the Public Service Commission and became effective January 1, 2022. The Training Working Group developed minimum statewide training standards that were adopted and became effective January 1, 2022. The Operations Working Group continues to work on developing model operational policies that PSAPs can adopt.  Additionally, the Public Service Commission contracted with Mission Critical Partners to provide implementation consulting services and Intrado to provide Geographic Information Systems (GIS) TDMS (Transitional Database Management Services) to create GeoMSAGs (Master Street Address Guides). |

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| **I4a. Based on your response to I4, please indicate which categories of NG911 expenditures from this non-exhaustive list apply.** | ***Check all that apply*.** |
| **General Project or Not Specified** |  |
| **Planning or Consulting Services** |  |
| **ESInet Construction** |  |
| **NG911 Core Services** |  |
| **Hardware or Software Purchases or Upgrades** |  |
| **GIS** |  |
| **NG911 Security Planning** |  |
| **Training** |  |

**I5. As of December 31, 2023, how many PSAPs within your state have implemented text-to-911 and are accepting texts? Please refrain from non-numeric responses such as “all PSAPs.” Enter any text in Addendum Section I5.**

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| --- | --- |
| **Total Number of PSAPs Accepting Texts as of December 31, 2023** | 57 |

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| **Addendum Section I5** |
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**I6. By the end of the *next* annual period ending December 31, 2024, how many *total* PSAPs do you anticipate will have implemented text-to-911 and will be accepting texts?**

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| --- | --- |
| **Estimated Total Number of PSAPs Accepting Texts as of December 31, 2024** | 67 |

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| **Addendum Section I6** |
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1. **Cybersecurity Expenditures**

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| --- | --- | --- | --- |
| **Question** | **Check the appropriate box** | | **If Yes,**  **Amount Expended ($)** |
| **J1. During the annual period ending December 31, 2023, did your state expend funds on cybersecurity programs for PSAPs?** | Yes | No |  |

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| **Addendum Section J1** |
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| **Question** | **Total PSAPs** |
| **J2. During the annual period ending December 31, 2023, how many PSAPs in your state either had a cybersecurity program or participated in a regional or state-run cybersecurity program?** | 0 |

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| **Addendum Section J2** |
| In 2020, 2021, and 2022, the Public Service Commission contracted with a consultant to perform Cyber and Physical Security assessments at each of the 68 PSAPs in the state. All but one PSAP participated in the assessments. The PSAPs continue to address Cyber Security needs as provided in each report from these assessments. |

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| **Question** | **Yes** | **No** | **Unknown** |
| **J3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (April 2018) for networks supporting one or more PSAPs in your state or jurisdiction?**[[6]](#footnote-7) *Check* ***one****.* |  |  |  |

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| **Addendum Section J3** |
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1. **Measuring Effective Utilization of 911/E911 Fees**

**K1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

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| State wireless 911 funds continue to be used to support the 68 PSAPs providing 911 in Nebraska. Each PSAP receives an annual allocation of these funds to supplement their general fund and wireline dollars to provide 911 services. During 2023, 911 wireless funds have also been used to continue the statewide transition to Next Generation 911. This includes contracting with a vendor to provide a statewide ESInet and NG 911 Core Services, an NG 911 Implementation Consulting firm, contracting with a statewide MIS provider, and a vendor to assist with the development of a statwide GIS data, as well as, Transitional Database Managment Services. The Commission is supported by the 911 Service System Advisory Committee which is comprised of state and local stakeholders of the 911 Service System. This committee is working on developing statewide technical and quality assurance standards. Minimum training standards were developed and became effective in 2022. Additionally, a new funding mechanism has been developed and was adopted by the Commission in 2021.  The Public Service Commission submits a report annually to the Nebraska Legislature on telecommunications with a section on 911 included. That report can be found at: chrome-extension: https://psc.nebraska.gov/telecommunications/2023-annual-report-legislature |

1. **Underfunding of 911**

For the purposes of this questionnaire, underfunding occurs when funding levels are below the levels required for optimal performance of 911 operations.

**L1. Describe the impact of any underfunding of 911 services in your state or taxing jurisdiction during the annual period ending December 31, 2023.** *Indicate N/A if your state or taxing jurisdiction did not experience underfunding*.

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| Nebraska has one of the lower wireless surcharge rates in the country. With the funds collected, the Public Service Commission funds a statewide ESInet and Next Generation 911 Core Services, as well as, text-to-911, GIS, and provides an allocation to each PSAP in the state. In 2023, the Public Service Commission was able to meet the financial obligations for the 911 projects in the state while still maintaining a lower surcharge rate |

**L2. Describe how any fee diversion affected 911 underfunding in your state or taxing jurisdiction during the annual period ending December 31, 2023.** *Indicate N/A if your state or taxing jurisdiction did not divert.*

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| --- |
| N/A |

**We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD‑PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060‑1122). We will also accept your PRA comments via the Internet if you send an e-mail to** [**PRA@fcc.gov**](mailto:PRA@fcc.gov)**.**

**Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060‑1122.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

1. *See* Consolidated Appropriations Act, 2021, Public Law 116-260, Division FF, Title IX, section 902. [↑](#footnote-ref-2)
2. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association (NENA), Master Glossary of 9-1-1 Terminology at 174 (June 22, 2021), <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards-archived/nena-adm-000.24-2021_final_2.pdf>. [↑](#footnote-ref-3)
3. For the purposes of this questionnaire, a telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency voice, text, and multi-media calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* <https://nenawiki.org/wiki/Telecommunicator>. [↑](#footnote-ref-4)
4. *See* 47 CFR § 9.23(b)(1)–(5). [↑](#footnote-ref-5)
5. For purposes of this question, please report only multi-purpose fees or charges “applicable to commercial mobile services, IP-enabled voice services, or other emergency communications services,” where a portion of those fees or charges supports 911 services. 47 CFR § 9.22. Please do not report multi-purpose fees or charges applicable to other types of items (e.g., do not report multi-purpose fees on real estate where a portion of those fees supports 911 services). [↑](#footnote-ref-6)
6. National Institute of Standards and Technology, Framework for Improving Critical Infrastructure Cybersecurity (2018), <https://nvlpubs.nist.gov/nistpubs/cswp/nist.cswp.04162018.pdf>. [↑](#footnote-ref-7)