**Approved by OMB**

**3060-1122**

**Expires: March 31, 2025**

**Estimated time per response: 10-55 hours**

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC’s Public Safety and Homeland Security Bureau (the Bureau) seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act, as amended by Section 902.[[1]](#footnote-2)

**Instructions for Filling Out the Questionnaire**

**Please read and follow these general instructions:**

* Please complete all sections of this form.
* Please enter only numeric responses where requested.
  + Dollar or percentage signs, decimal points, and thousands separator commas are acceptable.
  + Blank responses, “None”, “Unknown”, or “N/A” are also acceptable.
  + To facilitate the Bureau’s calculations for the Annual Fee Report, please avoid stray characters such as: \*, ~, (), or [] in numeric responses.
* Use the associated Addendum fields to enter other information, such as footnotes, qualifiers, text, descriptions, and/or explanations.
* All responses should pertain to calendar year (January 1 – December 31), not fiscal year.
* Unless otherwise directed, please provide requested information directly on this form, rather than submit, refer to, and/or rely on supplemental materials.
* Please consolidate separate response forms (and/or responses to individual questions) completed by counties, municipalities, or other local jurisdictions into one response form for the entire state, using sums and averages as appropriate.

1. **Filing Information**

**A1. Name of State or Jurisdiction**

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| --- |
| **State or Jurisdiction** |
| Wisconsin |

**A2. Name, Title and Organization of Individual Filing Report**

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| **Name** | **Title** | **Organization** |
| Jessica Jimenez | NextGen911 Program Manager | Wisconsin Department of Military Affairs |

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| **Addendum Section A** |
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1. **Overview of State or Jurisdiction 911 System**

**B1. Please provide the total number of active primary and secondary Public Safety Answering Points (PSAPs) in your state or jurisdiction that received funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2023. PSAPs that did not receive funding derived from the collection of 911/E911 fees need not be included in the response boxes, but may be reported in Addendum Section B1.**

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| **PSAP Type[[2]](#footnote-3)** | **Number of PSAPs** |
| Primary | 0 |
| Secondary | 0 |
| **Total** | 0 |

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| **Addendum Section B1** |
| See B3a response below. |

**B2. Please provide the total number of active telecommunicators[[3]](#footnote-4) in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2023. Telecommunicators that were not funded through the collection of 911 and E911 fees need not be included in the response boxes, but may be reported in Addendum Section B2.**

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| **Telecommunicator Type** | **Number of Active Telecommunicators Funded by 911/E911 Fees** |
| Full Time | 0 |
| Part Time | 0 |

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| **Addendum Section B2** |
| Funding for telecommunicators is paid through respective county and municipal government budgets. |

**B3. For the annual period ending December 31, 2023, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

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| --- | --- |
| **Amount ($)** | Unknown |

**B3a. If an amount cannot be provided, please explain why.**

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| In Wisconsin for the reporting period, county and municipal governments operate and administer the 911 systems and all public safety answering points. County and municipal governments do not report to any state agency the number of staff employed, the total cost to provide 911 services, or a statistical summary of the 911 service provided.  Each county in Wisconsin has entered into a contract with participating local exchange carriers to provide its 911 telecommunications network. These 911 contracts specify in detail the design of the telecommunications network supporting the local 911 service, authorizes a 911 surcharge on landlines based on population to pay for expenses related to the network, and identifies the obligations of the parties to build, operate, and maintain the 911 telecommunications network. See Wis. Stat. 256.35(3)(b).  No portion of the funds collected from the 911 surcharge is shared with any state, county, or municipal agency or department, or any other governmental entity. The 911 surcharge is limited to the recovery of the telecommunications network expenses for providing the 911 service, and is retained in full by the participating local exchange carriers (up to $0.40 cents per exchange access line per month). County and municipal expenses related to terminating and responding to 911 calls are paid for through the respective county and municipal budgets.  The total amount of the 911 surcharge collection is not available. The participating local exchange carriers collect the 911 surcharge. Those local exchange carriers do not report the results of the 911 surcharge collection to any state, county, or municipal office. |

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| **Addendum Section B3** |
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**B4. Please provide the total number of 911 voice calls that your state or jurisdiction received during the period January 1, 2023 to December 31, 2023.**

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| **Type of Service** | **Total 911 Voice Calls** |
| Wireline |  |
| Wireless |  |
| VoIP |  |
| Other (report 911 texts separately below in B.4a) |  |
| **Total** | Unknown |

**B4a. Please provide the total number of 911 texts that your state or jurisdiction received during the period January 1, 2023 to December 31, 2023.**

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| --- | --- |
| Texts to 911 | Unknown |

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| **Addendum Section B4** |
| This information is not annually collected at the state level at the time of this submission. Future submissions may include aggregate 911 call information for some PSAPs as this information becomes available through the statewide emergency services IP network. |

1. **Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms**

**C1. Has your State, or any political subdivision, Indian Tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)?** *Check* ***one****.*

* Yes …………………..
* No ………………..…..

**C1a. If YES, provide a citation to the legal authority for such a mechanism.**

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| Wis. Stats. 256.35(3) and 20.465(3)(qm) |

**C1b. If YES to C1, during the annual period January 1, 2023 to December 31, 2023, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism?** *Check* ***one*** *(leave blank if NO to C1).*

* Yes …………………..
* No ………………..…..
* Unknown ………..…..

**C1c. If YES to C1b., provide a description of amendments, enlargements, or alterations to the funding mechanism, if applicable.**

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| The 2023 Wisconsin Act 19, state biennial budget act was passed in July 2023 and made future changes to Wisconsin's multi-purpose fee. The Act renamed the Police and Fire Protection fund to the 911 Fund which will take effect on July 1, 2024. See Wis. Stats. 25.99 (https://docs.legis.wisconsin.gov/statutes/statutes/25/99) |

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| **Addendum Section C1** |
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**C2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees**? *Check* ***one***. *If both State and local authorities collect fees, please check the “hybrid approach” box only.*

* The State collects the fees …………………………………..
* A local authority collects the fees ……………………….…
* A hybrid approach where two or more governing bodies

(*e.g.*, state and local authority) collect the fees ……………..

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| **Addendum Section C2** |
| None of the above apply for 2023. No portion of the funds from the 911 surcharge are collected at the state, county, or municipal level. The participating local exchange carriers collect the 911 surcharge. See B3a response above. |

**C3. Describe how the funds collected are made available to localities.**

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| In Wisconsin for calendar year 2023, no portion of the funds collected from the 911 surcharge was shared with any state, county, or municipal agency or department, or any other governmental entity. The 911 surcharge is limited to the recovery of the telecommunications network expense for providing the 911 service. County and municipal expenses related to terminating and responding to 911 calls is paid for through the respective county and municipal budgets. The participating local exchange carriers collect the 911 surcharge. |

1. **Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent**

**D1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.** *Check* ***one***.

* The State has authority to approve the expenditure of funds ………………….…..
* One or more local authorities has authority to approve the expenditure of funds…
* A hybrid approach where two or more governing bodies (e.g., state or local authority) have authority to approve the expenditure of funds ……………………………….

**D1a. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.).**

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| None of the above apply for 2023. In Wisconsin, the 911 surcharge is limited to the recovery of the telecommunications network expense for providing the 911 service. The collection from the 911 surcharge reimburses the participating local exchange carriers for their network costs. County and municipal expenses related to terminating and responding to 911 calls is paid for through the respective county and municipal budgets. |

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| **Addendum Section D1** |
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**D2. Has your state established a funding mechanism that mandates *how* collected funds can be used?** *Check* ***one***.

* Yes …………………..
* No ………………..…..

**D2a.** **If you checked YES, provide a legal citation to the funding mechanism of any such criteria.**

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| Wis. Stat. 256.35(3)(b) |

**D2b.** **If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.**

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1. **Description of Uses of Collected 911/E911 Fees**

**E1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

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| Each county in Wisconsin have entered into a contract with participating local exchange carriers to provide its 911 telecommunications network. These 911 contracts specify in detail the design of the telecommunications network supporting the local 911 service, authorizes a 911 surcharge on landlines based on population to pay for expenses related to the network, and identifies the obligations of the parties to build, operate, and maintain the 9-1-1 telecommunications network. See Wis. Stat. 256.35(3)(b). The 911 network expenses are pooled and all landline telephone subscribers in a county pay the same amount for the 911 surcharge. The 911 contract identifies how much expense each participating local exchange carrier has incurred to provide and maintain the 911 telecommunications network, and in turn specifies how much money each participating carrier may take as compensation from the pooled 911 surcharge collection.  Some counties have elected to purchase a separate telecommunications network for its wireless 911 service. The counties that have elected to purchase a separate wireless 911 network pay for that second network through the county and municipal budget.  In calendar year 2023, no portion of the funds collected from the 911 surcharge was shared with any state, county, or municipal agency or department, or any other governmental entity. The 911 surcharge is limited to the recovery of the telecommunications network expense for providing the 911 service by the participating local exchange carriers. County and municipal expenses related to terminating and responding to 911 calls is paid for through the respective county and municipal budgets. |

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| **E2. Please identify the uses of the collected funds.[[4]](#footnote-5) *Check all that apply*.** | | | |
| **Type of Cost** | | **Yes** | **No** |
| **PSAP operating costs, including technological innovation that supports 911** | Lease, purchase, maintenance, replacement, and upgrade of customer premises equipment (CPE) (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of computer aided dispatch (CAD) equipment (hardware and software) |  |  |
| Lease, purchase, maintenance, replacement, and upgrade of PSAP building/facility |  |  |
| NG911, cybersecurity, pre-arrival instructions, and emergency notification systems (ENS) |  |  |
| **PSAP personnel costs** | Telecommunicators’ Salaries |  |  |
| Training of Telecommunicators |  |  |
| **PSAP administrative costs** | Program Administration |  |  |
| Travel Expenses |  |  |
| **Costs for integration and interoperability of 911 systems and public safety/first responder radio systems** | Integrating public safety/first responder dispatch and 911 systems, including lease, purchase, maintenance, and upgrade of CAD hardware and software to support integrated 911 and public safety dispatch operations |  |  |
| Providing for the interoperability of 911 systems with one another and with public safety/first responder radio systems |  |  |
| **Grant programs** |  | **If YES, see E2a.** |  |
| **E2a. During the annual period ending December 31, 2023, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of such grants.** | | | |
| N/A | | | |

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| **Addendum Section E2** |
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1. **Description of 911/E911 Fees Collected**

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| --- | --- | --- | --- | --- |
| **F1. Please describe the amount of fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.** | | | | |
| **Service Type – provide *either* fee ($) or percentage (%)** *(leave inapplicable cell blank for each type)* | **Fee/Charge Imposed** | **Jurisdiction Receiving Remittance**  *Check* ***one*** *for each Service Type. If both State and County/Local Authorities receive remittances, please check the “Combination” box only.* | | |
| **State** | **County or Local Authority** | **Combination of State and County/Local** |
| **Wireline – monthly fee ($) or percentage (%)** | $Varies by county, up to $0.40 per exchange access line |  |  |  |
| % |
| **Wireless – monthly fee ($) or percentage (%)** | $0 |  |  |  |
| 0% |
| **Prepaid Wireless –flat fee ($) or percentage (%) per retail transaction** | $0 |  |  |  |
| 0% |
| **Voice Over Internet Protocol (VoIP) – monthly fee ($) or percentage (%)** | $0 |  |  |  |
| 0% |
| **Other – monthly fee ($) or percentage (%)** | $0 |  |  |  |
| 0% |

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| **Addendum Section F1** |
| None of the "Jurisdiction Receiving Remittance" for Wireline - monthly fee apply in calendar year 2023 for Wisconsin as the fee goes directly to the service suppliers for their costs to provide the 911 service. |

**F2. For the annual period ending December 31, 2023, please report the total amount collected pursuant to the assessed fees or charges described in Question F1.**

|  |  |
| --- | --- |
| **Service Type** | **Total Amount Collected ($)** |
| Wireline | Unknown |
| Wireless | 0 |
| Prepaid Wireless | 0 |
| Voice Over Internet Protocol (VoIP) | 0 |
| Other | 0 |
| **Total** | Unknown |

**F2a. If an amount cannot be provided, please explain why.**

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| The total amount of the 911 surcharge collected is not available. The participating local exchange carriers in a county collect the 911 surcharge from their subscribers. Those local exchange carriers do not report the results of the 911 surcharge collection to any state, county, or municipal office. |

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| **Addendum Section F2** |
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**F3. Please identify any other sources of 911/E911 funding.**

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| Legacy/E911: County and municipal general revenue or other local funding  NextGen911: police and fire protection fund |

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| **Question** | **Yes** | **No** |
| **F4. For the annual period ending December 31, 2023, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services?** *Check* ***one****.* |  |  |
| **Per** | | |
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| **Addendum Section F4** |
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| **F5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.** | **Percent (%)** |
| State 911 Fees | 0 |
| Local 911 Fees | 15 |
| General Fund - State | 5 |
| General Fund - County | 70 |
| Federal Grants | 0 |
| State Grants | 10 |

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| **Addendum Section F5** |
| The 5% identified under "General Fund - State" is meant to reflect funding spent for NextGen911 in 2023 from the Police and Fire Protection Fund.  The 15% identified under "Local 911 Fees" reflect a rough estimate of the cost recovered by participating local exchange carriers for providing the local 911 service. The remaining costs for providing 911 are funded at the local level and fall under "General Fund - County".  The 10% estimated under "State Grants" is a result of two new state grant programs established to support PSAPs with 911 hardware, software, advanced telecommunicator training, consolidation, and NG911 GIS. |

1. **Description of Diversion or Transfer of 911/E911 Fees for Other Uses**

For the purposes of this questionnaire, diversion is the obligation or expenditure of a 911 fee or charge for a purpose or function other than the purposes and functions identified in 47 CFR § 9.23 of the Commission’s rules as acceptable.

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| **Question** | | **Yes** | **No** |
| **G1. In the annual period ending December 31, 2023, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended solely for acceptable purposes and functions as provided under 47 CFR § 9.23?** *Check* ***one***. | |  |  |
| **G1a.** **If NO, please identify what amount of funds collected for 911 or E911 purposes were obligated or expended for purposes or functions other than those designated as acceptable under 47 CFR § 9.23, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the purposes or functions for such funds.** | | | |
| **Amount of Funds ($)** | **Identify the purposes or functions other than those designated as acceptable by the Commission for which the 911/E911 funds were obligated or expended. (*If you need more rows for your response, please enter the information in Addendum Section G1.*)** | | |
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| **Addendum Section G1** |
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| **Question** | | **Yes** | **No** |
| **G2. In the annual period ending December 31, 2023, were funds collected for 911 or E911 purposes in your state or jurisdiction obligated or expended for the purchase, maintenance, replacement, or upgrade of public safety radios, networks, equipment, or related infrastructure?** *Check* ***one***. | |  |  |
| **G2a. If YES to G2, are all of the public safety radios, networks, equipment, or related infrastructure on which funds were obligated or expended used to deliver 911-originated information to emergency responders? For the purposes of this questionnaire, 911-originated information includes all data and information delivered between the 911 request for assistance and the emergency responders.** | |  |  |
| **G2a(i). If NO to G2a, please explain.** | | | |
|  | | | |
| **G2b.** **If YES to G2, please itemize the amounts that were obligated or expended and include descriptions of the public safety radios, networks, equipment, or related infrastructure.** | | | |
| **Amount of Funds ($)** | **Description of such obligations or expenditures. (*If you need more rows for your response, please enter the information in Addendum Section G2.*)** | | |
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| **Addendum Section G2** |
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**Safe Harbor for Multi-Purpose Fees**. Section 9.23(d) of the rules provides an elective safe harbor for states and taxing jurisdictions that designate multi-purpose fees or charges for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services. *See* 47 CFR § 9.23(d). The rule provides that the obligation or expenditure of such a fee or charge will not constitute diversion if the state or taxing jurisdiction (i) specifies the amount or percentage of such fees or charges that is dedicated to 911 services; (ii) ensures that the 911 portion of such fees or charges is segregated and not commingled with any other funds; and (iii) obligates or expends the 911 portion of such fees or charges for acceptable purposes and functions as defined under the Commission’s rules.

**G3. Does your state or taxing jurisdiction collect multi-purpose fees or charges designated for “public safety,” “emergency services,” or other similar purposes where a portion of those fees or charges supports 911 services?**[[5]](#footnote-6) *Check* ***one****.*

* Yes …………………..
* No ………………..…..

**If YES to G3, please answer Questions G3a – G3c below. If NO to G3 above, leave Questions G3a – G3c below blank.**

|  |  |  |
| --- | --- | --- |
| **Question** | **Yes** | **No** |
| **G3a. Does the state or taxing jurisdiction specify the amount or percentage of such fees or charges that is dedicated to 911 services?** *Check* ***one****.* |  |  |
| **Question** | **Response** | |
| **G3a(i). Cite to the authority by which the state or taxing jurisdiction specifies the amount or percentage.** | State biennial budget allocation | |
| **G3a(ii). Indicate the amount or percentage of such a fee dedicated to 911 services. Provide *either* dollar amount or percentage.** *(Leave inapplicable cell blank.)* | $18,994,800 | |
| % | |
| **Question** | **Yes** | **No** |
| **G3b. Does the state or taxing jurisdiction ensure that the 911 portion of such fees or charges is segregated and not commingled with any other funds?** *Check* ***one****.* |  |  |
| **G3b(i). Cite to the authority by which the state or taxing jurisdiction segregates such fees.** | | |
| Wis. Stats. 20.465 (3) (qm) Next Generation 911 appropriation is segregated funding from the police and fire protection fee during each biennial budget. The actual amounts in the segregated appropriation are identified in the biennial budget bill. 2023 Wisconsin Act 19 was the 2023-25 biennial budget bill: https://docs.legis.wisconsin.gov/2023/related/acts/19.pdf | | |
| **Question** | **Yes** | **No** |
| **G3c. Does the state or taxing jurisdiction obligate or expend the 911 portion of such fees or charges only for the purposes and functions designated by the Commission as acceptable pursuant to 47 CFR § 9.23?** *Check* ***one****.* |  |  |
| **G3c(i). If NO to G3c, please explain.** | | |
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| **Addendum Section G3** |
| The amounts reported in G3a(ii) were calculated for calendar year 2023 based on the amounts in the segregated appropriation for the second half of State Fiscal Year (SFY) 2023 and the first half of SFY 2024. |

1. **Oversight and Auditing of Collection and Use of 911/E911 Fees**

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| **Question** | **Yes** | **No** |
| **H1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been obligated or expended for acceptable purposes and functions as designated under the Commission’s rules?** *Check* ***one****.* |  |  |
| **H1a.** **If YES, provide a description of: (i) the mechanisms or procedures and (ii) any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2023.** *(Enter “None” if no actions were taken.)* | | |
| (i) The Wisconsin 911 statute requires that participating local exchange carriers submit a new 911 contract, or an amendment to an existing 911 contract to the Public Service Commission for review. See Wis. Stat. 256.35(3)(i). The PSC may disapprove a contract or contract amendment if it finds the contract is not compensatory, is excessive, or is not in the public interest.  (ii) None | | |

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| **Addendum Section H1** |
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| **Question** | **Yes** | | **No** | |
| **H2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider’s number of subscribers?** *Check* ***one****.* |  | |  | |
| **Question** | **Yes** | **No** | | **N/A** |
| **H2a. Did your state conduct an audit of service providers in connection with such auditing authority during the annual period ending December 31, 2023?** *Check* ***one****; check N/A if Question H2 response above is NO*. |  |  | |  |
| **H2b. If YES to H2 and H2a, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority for the annual period ending December 31, 2023.** *(Leave blank if not applicable / no actions were taken.)* | | | | |
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| **Addendum Section H2** |
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1. **Description of Next Generation 911 Services and Expenditures**

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| **Question** | **Yes** | **No** |
| **I1. Does your state or jurisdiction classify expenditures on Next Generation 911 (NG911) as within the scope of acceptable purposes and functions for the obligation or expenditure of 911 fees or charges?** *Check* ***one****.* |  |  |
| **I1a. If YES, please cite any specific legal authority:** | | |
|  | | |

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| **Question** | | **Yes** | **No** |
| **I2. In the annual period ending December 31, 2023, has your state or jurisdiction expended funds on NG911 programs?** *Check* ***one****.* | |  |  |
| **I2a. If YES, please enter the dollar amount that has been expended during the annual period.** | | | |
| **Amount**  **($)** | 596,804.49 | | |

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| **Addendum Section I2** |
| The amount reported includes expenses related to the AT&T ESInet implementation, NG911 consultant contracts, NG911 state personnel costs, and NG911 state grant programs under Wis. Stat. 256.35 (3s). |

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| --- | --- | --- | --- | --- | --- |
| **I3. For the annual period ending December 31, 2023, please provide the number of PSAPs that operated on each type of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.** | | | | | |
| **Type of ESInet** | **Yes** | **No** | **If Yes, Enter Total PSAPs Operating on the ESInet** | **If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?** | |
| **Yes** | **No** |
| I3a. A single, state-wide ESInet |  |  | 6 - St. Croix County, Waupaca County, Shawano County, Rock County, Oneida County, Portage County |  |  |
| I3b. Local (*e.g.*, county) ESInet(s) |  |  | 1- Florence County (PFN) |  |  |
| I3c. Regional ESInets |  |  | [If one Regional ESInet is in operation, provide the total PSAPs on the first line below. If more than one Regional ESInet is in operation, provide the total PSAPs operating on each ESInet.] |  |  |
| Name of Regional ESInet 1:  Synergem | | | 4 - Clark County, Grant County, Platteville PD, Taylor County |  |  |
| Name of Regional ESInet 2: | | |  |  |  |
| Name of Regional ESInet 3: | | |  |  |  |
| Name of Regional ESInet 4: | | |  |  |  |
| Name of Regional ESInet 5: | | |  |  |  |
| Name of Regional ESInet 6: | | |  |  |  |
| Name of Regional ESInet 7: | | |  |  |  |
| **If more Regional ESInets operate in your state or taxing jurisdiction, please list the names of Regional ESInets 8 and higher, and numbers of associated PSAPs, in the space below:** | | | | | |
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| **Addendum Section I3** |
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**I4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2023.**

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| Wisconsin signed a statewide ESInet and NextGen Cores Services contract with AT&T in 2021. The third year of the intial five year contract began in 2023. 93 PSAPs had signed an agreement to join the statewide ESInet and 6 PSAPs had implemented the ESInet by the end of 2023.  Entities that were awarded the first round of state grant funding under the two annual NG911 grant programs (Chapter DMA 2 PSAP and NG911 GIS grant programs) started their grant performance period at the end of 2022 or early 2023. 63 grant projects totaling $6,797,298.72 in state grant funding continued throughout 2023. Two grantees completed their projects, totaling $125,585 in grant reimbursement. The remaining open grant projects from the first round of awards will complete in 2023. The second application period for both programs opened in mid-2023. 19 grant awards were issued under the PSAP grant program and 28 grant awards were issued under the GIS grant program totaling $7,070,074.31 in additional state grant funding awarded as of December 2023.  Wisconsin awarded a contract to GeoComm for a NG911 GIS managed service to aggregate statewide GIS data for NG911 call routing in December 2023. The project will begin in 2024 and the initial contract term will end in 2028. |

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| --- | --- |
| **I4a. Based on your response to I4, please indicate which categories of NG911 expenditures from this non-exhaustive list apply.** | ***Check all that apply*.** |
| **General Project or Not Specified** |  |
| **Planning or Consulting Services** |  |
| **ESInet Construction** |  |
| **NG911 Core Services** |  |
| **Hardware or Software Purchases or Upgrades** |  |
| **GIS** |  |
| **NG911 Security Planning** |  |
| **Training** |  |

**I5. As of December 31, 2023, how many PSAPs within your state have implemented text-to-911 and are accepting texts? Please refrain from non-numeric responses such as “all PSAPs.” Enter any text in Addendum Section I5.**

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| --- | --- |
| **Total Number of PSAPs Accepting Texts as of December 31, 2023** | 18 |

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| **Addendum Section I5** |
| This data is not collected at the state level at this time and the FCC Text-to-911 PSAP registry was used to respond to this question. |

**I6. By the end of the *next* annual period ending December 31, 2024, how many *total* PSAPs do you anticipate will have implemented text-to-911 and will be accepting texts?**

|  |  |
| --- | --- |
| **Estimated Total Number of PSAPs Accepting Texts as of December 31, 2024** | Unknown |

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| **Addendum Section I6** |
| This data is not collected at the state level at this time. |

1. **Cybersecurity Expenditures**

|  |  |  |  |
| --- | --- | --- | --- |
| **Question** | **Check the appropriate box** | | **If Yes,**  **Amount Expended ($)** |
| **J1. During the annual period ending December 31, 2023, did your state expend funds on cybersecurity programs for PSAPs?** | Yes | No |  |

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| **Addendum Section J1** |
| PSAP cybersecurity assessments were awarded as projects under FY23 Chapter DMA 2 PSAP grant program, but no funds had been expended during 2023. |

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| **Question** | **Total PSAPs** |
| **J2. During the annual period ending December 31, 2023, how many PSAPs in your state either had a cybersecurity program or participated in a regional or state-run cybersecurity program?** | Unknown |

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| **Addendum Section J2** |
| This data is not collected at the state level at this time. |

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| --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Unknown** |
| **J3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (April 2018) for networks supporting one or more PSAPs in your state or jurisdiction?**[[6]](#footnote-7) *Check* ***one****.* |  |  |  |

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| **Addendum Section J3** |
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1. **Measuring Effective Utilization of 911/E911 Fees**

**K1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges.**  **If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

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| --- |
| Wisconsin has not undertaken a specific program to measure the effective utilization of 911/E911/NG911 fees or funds. The Wisconsin Department of Military Affairs published the first NG911 State Biennial Report in November 2022, which details the progress made in NG911 implementation, operation, and maintenance: https://oec.wi.gov/wp-content/library/2022/2020-22\_NG911\_Biennial\_Report\_FINAL.pdf  This new state biennial report is due to the Governor and State Legislature on November 1 of every even numbered year. Each report will provide the Governor and State Legislature with the NG911 expenditures during the reporting period. The next report will be due in 2024. |

1. **Underfunding of 911**

For the purposes of this questionnaire, underfunding occurs when funding levels are below the levels required for optimal performance of 911 operations.

**L1. Describe the impact of any underfunding of 911 services in your state or taxing jurisdiction during the annual period ending December 31, 2023.** *Indicate N/A if your state or taxing jurisdiction did not experience underfunding*.

|  |
| --- |
| Costs to provide 911/E911 services in Wisconsin are recovered by particiating local exchange carriers through the wireline 911 surcharge on their subscriber bills. The collection from the 911 surcharge reimburses the service suppliers for their network costs. Any costs beyond what the surcharge covers is paid for through respective county and municipal budgets. Due to a decrease in wireline subscribers, the wireline 911 surcharges do not always cover the complete costs for providing the network and jurisdictions are required to pay the difference in network costs which reduces available local funding for equipment replacement, staffing, training, etc. |

**L2. Describe how any fee diversion affected 911 underfunding in your state or taxing jurisdiction during the annual period ending December 31, 2023.** *Indicate N/A if your state or taxing jurisdiction did not divert.*

|  |
| --- |
| N/A |

**We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD‑PERM, Washington, DC 20554, Paperwork Reduction Act Project (3060‑1122). We will also accept your PRA comments via the Internet if you send an e-mail to** [**PRA@fcc.gov**](mailto:PRA@fcc.gov)**.**

**Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060‑1122.**

**THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

1. *See* Consolidated Appropriations Act, 2021, Public Law 116-260, Division FF, Title IX, section 902. [↑](#footnote-ref-2)
2. A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association (NENA), Master Glossary of 9-1-1 Terminology at 174 (June 22, 2021), <https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards-archived/nena-adm-000.24-2021_final_2.pdf>. [↑](#footnote-ref-3)
3. For the purposes of this questionnaire, a telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency voice, text, and multi-media calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* <https://nenawiki.org/wiki/Telecommunicator>. [↑](#footnote-ref-4)
4. *See* 47 CFR § 9.23(b)(1)–(5). [↑](#footnote-ref-5)
5. For purposes of this question, please report only multi-purpose fees or charges “applicable to commercial mobile services, IP-enabled voice services, or other emergency communications services,” where a portion of those fees or charges supports 911 services. 47 CFR § 9.22. Please do not report multi-purpose fees or charges applicable to other types of items (e.g., do not report multi-purpose fees on real estate where a portion of those fees supports 911 services). [↑](#footnote-ref-6)
6. National Institute of Standards and Technology, Framework for Improving Critical Infrastructure Cybersecurity (2018), <https://nvlpubs.nist.gov/nistpubs/cswp/nist.cswp.04162018.pdf>. [↑](#footnote-ref-7)