

Federal Communications Commission Washington, D.C. 20554

Office of Native Affairs and Policy

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Greetings from the Federal Communications Commission.

The FCC held its most recent open meeting on October 17, 2024. A recording of the meeting is available online, here. Please see highlights below of the main subjects discussed during the meeting.

FCC Requires All Mobile Phones to Be Hearing Aid Compatible

• The FCC adopted new rules establishing a 100% hearing aid compatibility requirement for all mobile handsets. Those with hearing loss -- about 48 million Americans -- will no longer be limited in their choice of mobile phone models and will have available to them those technologies, features and prices available to all consumers. The new rules also include new Bluetooth requirements to ensure universal connectivity between mobile phones and hearing aids, volume control benchmarks to ensure clear audio for the listener, and labeling and related informational requirements to assist in handset purchasing decisions.

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FCC Adopts Rules Requiring Georouting of All Wireless Calls to 988

• The FCC adopted rules requiring all U.S. wireless carriers to implement georouting for calls to the 988 Lifeline – specifically to route wireless calls to local crisis centers based on the geographic area associated with the origin of a 988 call rather than by the area code and exchange of wireless phones. This is designed to better connect callers in crisis with life-saving public health and safety resources in the community where the caller is located. Additionally, the Commission proposed rules and seeks comment on requiring covered text providers to similarly support georouting of covered 988 text messages.

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FCC Presentation: Mapping Broadband Health in America

 The Connect to Health Task force presented an update to maternal health data in the Mapping Broadband Health in America platform, which reflects a new way of visualizing and analyzing the intersection of broadband connectivity and health.

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The FCC will hold the next open meeting on Thursday, November 21, 2024. For more information visit: www.fcc.gov/news-events/events/open-commission-meetings.

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